# **BOSS Function Test Case**

**IPLOOK Technologies** 

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## 1. System Functions

## 1.1 User Privilege Management

#### 1.1.1 Create User Role Privilege

Objective	Before to create staff account we need have System role and setting privilege.
Test instruments	PC Service
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>
Test Procedures	<ol> <li>Click 'System &gt; user privilege management'</li> <li>On the query page click 'Add' button will open role information.</li> <li>Fill role name and description fileds.</li> <li>Click 'Submit' button.</li> </ol>
Expected Results	Popup prompt box will show operation successful, and redirect to staff privilege setting page.

## 1.1.2 Modify Role privilege

Objective	After created a role, we usually will modify the role privilege such as menu permissions, warehouse permissions , inventory operation permissions etc, all this operation under the role modify page.
Test instruments	PC Service
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already have a role.
Test Procedures	1. Click 'System>user privilege management '
	2. On the query page, click the last operation column 'Edit' link will redirect
	to edit role information page.
	3. Role Edit page includes six tabs,
	'Role Information' can modify Role name and description;
	'Function Privilege' use for setting system menu permissions, if need to
	setting privilege to the role ,we only checked the left tree 'check box' control
	and click 'submit' button
	'Warehouse privilege' What role includes the operation of the warehouse
	access only selected save here
	'Package Privilege' What role includes the operation of the package

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	access only selected	save here.						
	'Inventory Pri	vilege' What role includes the operation of the	e inventory					
		access only selected save here.						
	'Cards Privile	ge' Staff login boss system can view different re	eport cards					
	should configure he	re.						
<u>'O'</u>	4. Above the six t	abs only checked 'check box' control and clic	ek 'submit'					
	button.							
Screenshots		Customer v Business Config v Order v Resource v Recei	vables v Ticketing					
	Home Page User Privilege Management							
	Role Information Function Privileg	e Warehouse Privilege Package Privilege Inventory Privilege Card Privilege						
	Edit Role Information							
	* Role Code RC	10012 * Role Name AAA						
	Remark AA							
		4						
		Submit Back						
	Home Page User Privilege Management							
	Role Code	Role Name						
	Add     Role Code     Role Na	ne Q.Se	Operation					
	RC10012 AAA		(2 Edi) 3 Delete					
	RC10011 testAAA RC10010 testAAA		2 Edit @ Delete					
	RC10009 Finance		🕼 Edit 🔒 Delete					
	RC10007 AdminRi RC10006 CSRRole		GZ Edit @ Delete					
	RC10003 SuperRo		🕼 Edit 🔮 Delete					
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	Role Information Function Privile	ge Warehouse Privilege Package Privilege Inventory Privilege Card Privilege						
	Privilege Setting	Privilege Distribution Details						
	Privilege     Customer	Role Code: RC10012 Role Name: AAA						
	Business Config     Order	Exist Privilege: Oltems Assign Privilege: Oltem	ms					
<u>`</u> O`	*     _     Resource       *     _     Receivables       *     _     Ticketing       *     _     Report       *     _     System							

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Inventory Information					
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0	1	Basic Package	Plan	31-12-1987	31-12-2197
	3	Voice Bundle	Bundle	01-04-2021	30-04-2025
	26563	Unlimit Data Test_log_bundle	Bundle	01-04-2021	25-04-2026 08-05-2021
		Local Mobile Plan for Test1	Plan	05-04-2021	30-09-2025
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# **1.2** User Management

#### 1.2.1 Create Staff Account

Objective	Create a new Staff Account							
Preset Conditions	1. Network is normal							
	2. The system is started normally.							
Test Procedures	1. Click 'System > user management'							
	2. On the query page click 'Add' button will open user basic information							
	page.							
	Home Page User Management							
	User Basic Information							
	User Information							
	* Operator     * Staff Type     Staff     * Tel     * ID Number							
	* User Account * Email							
	Address • Organization =							
	Description							
	@Submit @Back							
	Operator: Operator means staff name							
	Staff Type: Boss system support two kinds of staff,one is							
	telecom staff ,another is agent staff. Base this project only							
	select staff;							
	Tel : it's for staff contact tel number							
	ID number : this filed means staff ID number;							
	User Account: this filed very important it's use for staff to							
	login boss system account.							
	Email: Staff email address.							
	Address: it's an optional filed.							
	Organization: to setting an organization for staff.							
	Description: it's an optional filed.							
	3. Input user information fileds.							
Expected Results	4. After form fileds filled then click submit.							
	Popup prompt box will show operation successful, and redirect to staff							

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	privilege setting page.
Notes	The password is same for the newly created user. The password will be forced to change when the user logs in for the first time

## **1.2.2 Setting a role to Staff**

Preset Conditions       1. Network is normal         2. The system is started normally.         3. Already existed roles;         4. Already have staff account;         Test Procedures         1. Click 'System>user management'         2. On the query list page click 'edit' link will redirect to edit user information page.         3. Click 'Role privilege' tab         4. To checked the role items which you need assign to the role.         5. Click 'submit' button.         Screenshots         Image:	Objective	Any account must have at least one role, otherwise the account will not have any operation even if it is logged into the system									
<ul> <li>3. Already existed roles;</li> <li>4. Already have staff account;</li> <li>Test Procedures <ol> <li>Click 'System&gt;user management'</li> <li>On the query list page click 'edit' link will redirect to edit user information page.</li> <li>Click 'Role privilege' tab</li> <li>To checked the role items which you need assign to the role.</li> </ol> </li> <li>Screenshots Screenshots Image: Image</li></ul>	Preset Conditions	1. Network is normal									
<ul> <li>3. Already existed roles;</li> <li>4. Already have staff account;</li> <li>Test Procedures <ol> <li>Click 'System&gt;user management'</li> <li>On the query list page click 'edit' link will redirect to edit user information page.</li> <li>Click 'Role privilege' tab</li> <li>To checked the role items which you need assign to the role.</li> </ol> </li> <li>Screenshots Screenshots Image: Image</li></ul>		2. Th	ne syste	em is start	ed no	ormally.					
<ul> <li>4. Already have staff account;</li> <li>Test Procedures</li> <li>1. Click 'System&gt;user management'</li> <li>2. On the query list page click 'edit' link will redirect to edit user information page.</li> <li>3. Click 'Role privilege' tab</li> <li>4. To checked the role items which you need assign to the role.</li> <li>5. Click 'submit' button.</li> </ul> Screenshots          Screenshots       Image: Im			-								
Test Procedures       1. Click 'System>user management'         2. On the query list page click 'edit' link will redirect to edit user information page.         3. Click 'Role privilege' tab         4. To checked the role items which you need assign to the role.         5. Click 'submit' button.         Screenshots         Streemshots         Image: a streem and a s			-			unt					
<ul> <li>Construction over managements</li> <li>On the query list page click 'edit' link will redirect to edit user information page.</li> <li>Click 'Role privilege' tab</li> <li>To checked the role items which you need assign to the role.</li> <li>Click 'submit' button.</li> </ul> Screenshots Screenshots	Test Procedures										
page. 3. Click 'Role privilege' tab 4. To checked the role items which you need assign to the role. 5. Click 'submit' button. Screenshots	Test Trocedures		-			-					
<ul> <li>3. Click 'Role privilege' tab</li> <li>4. to checked the role items which you need assign to the role.</li> <li>5. Click 'submit' button.</li> </ul> Screenshots   Image: Click 'submit' button     Image: Click 'submit' button <t< td=""><td></td><td>2.01</td><td>n the q</td><td>uery list p</td><td>bage c</td><td>click 'ed</td><td>lit' lin</td><td>k will</td><td>redirect to ed</td><td>lit use</td><td>r informatic</td></t<>		2.01	n the q	uery list p	bage c	click 'ed	lit' lin	k will	redirect to ed	lit use	r informatic
<ul> <li>4. To checked the role items which you need assign to the role.</li> <li>5. Click 'submit' button.</li> </ul> Screenshots   Image: margin and state and		page.									
Screenshots         Image: Control of Submit' button.		3. Cl	ick 'Ro	ole privile	ege' ta	ıb					
Screenshots       Interview       Queue		4. To	check	ed the rol	e iten	ns whic	h you i	need a	ssign to the r	ole.	
Data Kasawi       Operation       Sami Partition       Sami Partitan       Sami Partition		5. Cl	ick 'su	bmit' but	ton.						
Odde         Operation         Ope	Screenshots	Home Page	User Manageme	ent			- (				
Mark         Description         South Type         Agent Name         Diversion         Topol         South Comparison           N28         dhang mit and maxa         born         Dird		User Accou	unt [		Operator			Status Pleas	se Select	Staff Type Pleas	e Select
No.0       Aung       Nort		• Add									Q Search 2 Reset
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111       gregir       Gregit Durk, Spr. Dev       Scift       1386       999999       gregor Avard@ner.gov.dl       On Durk       Netting and a Critical         1232       Sold       Scietane       Scift       1234       999999       allata innows.waked@ner.gov.dl       On Durk       Netting a Lock Or Edit         1217       allatar       Allatar innews.waker       Scift       1234       999999       allatar innews.waker@ner.gov       On Durk       Netting a Lock Or Edit         1219       great       Scift       Scift       1234       999999       allatar innews.waker@ner.gov       On Durk       Netting a Lock Or Edit         1219       great       Scift       Scift       1234       999999       allatar innews.waker@ner.gov       On Durk       Netting a Lock Or Edit         1219       great       Scift       Scift       1234       99948333       ippaamha.edits@Biblew.cuc.con       On Durk       Netting a Lock Or Edit         Inter Bage       User Management       Edit       Netting a Lock Or Edit       Netting a Lock Or Edit       Scift       <			zhangrq	zhang	Staff		123	130213	123@mail.com	On-Duty	
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ge Record:	10		TotalRecord: 7 TotalPage: 1 CurrentPage: 1					

## 1.2.3 Modify System User

Objective	To modify system user information
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already existed a system uesr.
Test Procedures	reference to test case 1.1-1.1.4 Setting a role to staff
Notes	Base 1.1.4 test case only click user basic information tab;

#### 1.2.4 Reset system user password

Objective	f staff forgot them password administrator can reset account password.			
Preset Conditions	1. Network is normal			
	2. The system is started normally.			
	3. Already existed system user account			
Test Procedures	1. Click 'System>user management'			
	2. On the query list page click 'reset pwd' link.			
Expected Results	Popup prompt box will show operation successful.			
Notes	After reset password the new password also same as system user account.			

## 1.2.5 Lock/Unlock System User

Objective	If administrator need to prevent staff to login can use the lock/unlock function
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> <li>Already existed system user account</li> </ol>
Test Procedures	<ol> <li>Click 'System&gt;user management'</li> <li>On the query list page click 'lock' link.</li> </ol>
Expected Results	Popup prompt box will show operation successful.
Notes	A locked account can only be used normally if it is unlocked.

#### **1.2.6 Delete System User**

Objective	The system supports deletion of the account if the employee leaves the company or is no longer needed for other reasons		
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> <li>Already existed system user account</li> </ol>		
Test Procedures	<ol> <li>Click 'System&gt;user management'</li> <li>On the query list page click 'Delete' link.</li> </ol>		
Expected Results	Popup prompt box will show operation successful.		
Notes	If delete account it can't be restore		

## **1.3** Organization Management

#### 1.3.1 Create Organization

Objective	Administrators can define multiple organizational departments in the BOSS system according to the needs of operators			
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>			
Test Procedures	<ol> <li>Click 'System&gt;Organization management.</li> <li>Click left tree item.</li> <li>Click 'Add' button will open new form page.</li> </ol>			

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OOK	www.iploc
	4. Fill organization information.
	5. Click 'submit' button.
Screenshots	
Screenshots	Home Page Organization Info Organization Tree Organization Name
	GOrgentation     Q Search
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	Page Record: 10 TotalRecord: 1 TotalPage: 1 CurrentPage: 1 First Previous Next Last GO
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	Parent Node 1002 me Turkey telecom
	Introduction test Operation Successful.
	OK .
	Submit O Back
Expected Results	Popup prompt box will show operation successful.
Notes	Boss system have a default organization.
	Organization
137 Modify (	Organization
1.3.2 Modify (	Jigamzauon
Objective	Administrators can modify organizational departments in the BOSS system
Objective	Administrators can modify organizational departments in the BOSS system according to the needs of operators

## 1.3.2 Modify Organization

Objective	Administrators can modify organizational departments in the BOSS system according to the needs of operators			
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> <li>Already existed organization.</li> </ol>			
Test Procedures	1. Click 'System>Organization management.			

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		2. Click 'Edit' link on the query page.	
		3. Fill organization information.	
		4. Click 'submit' button.	
	Screenshots		
		Home Page Organization Info	
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		• Organization Name Test orgz Organization Email	
		Parent Node 1002 Parent Node Name Turkey telecom	
		Introduction test	
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		Introduction test	
		Submit C Back	
	Expected Results	Popup prompt box will show operation successful.	

# 2. Resource Functions

## **1.1** Warehouse Management

#### 1.1.1 Create Warehouse

Objective	The boss system will have a default warehouse, but it can still be defined or modified by the system administrator
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>
Test Procedures	<ol> <li>1. Click 'Resource &gt; warehouse management'</li> <li>2. On the open page click left tree item.</li> <li>3. On the right page click Add button it will open create form.</li> <li>4. Fill warehouse information</li> <li>5. Click 'Submit' button.</li> </ol>

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Screenshots	Home Page: Organization Info Warehouse Info	
	Warehouse Tree 🗢 Warehouse Details	
	Superior Node Main Warehouse Warehouse ID 1024 Warehouse Name Turkey Central Warehouse Administrator Admin Contact Number 01688177 Z Edit O Add	
	Varehouse Tree       Add Warehouse         Turkey Central Warehouse       Superior Node         Turkey Dispatch WH       Superior Node         Varehouse Name       ·         * Marehouse Name       ·         * Contact Number       ·         Contact Number       ·         Submit       ·	
Expected Results	Popup prompt box will show operation successful, and redirect to view warehouse page.	

#### 1.1.2 Modify Warehouse

Objective		vill have a default warehouse, but it can still be defined or vstem administrator					
Preset Conditions	1. Network is normal						
	2. The system is started normally.						
	3. Already existed	l warehouse					
Test Procedures	1. Click 'Resourc	e > warehouse management'					
	2. On the open pa	ge click left tree item.					
	3. On the right pa	ge click Edit button it will open create form.					
	4. Fill warehouse information						
	5. Click 'Submit'	button.					
Screenshots	Warehouse Tree 😂	Warehouse Details					
	Turkey Central Warehouse     Turkey Dispatch-WH     test warehouse	Superior Node Main Warehouse					
		Warehouse ID 1024					
		Warehouse Name Turkey Central Warehouse					
		Administrator Admin Contact Number 016888177					
		(Z Edit) O Add					
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	Warehouse Tree	Edit Warehouse		
	Turkey Central Warehouse     Turkey Dispatch-WH     Turkey Dispatch-WH     Turkey Dispatch-WH		Superior Node	Main Warehouse
			* Warehouse Name	Turkey Central Warehouse
			* Administrator	Admin
			* Contact Number	016888177
	1			© Submit
Expected Results	Popup prompt box	will show operation	successful,and re	direct to view
	warehouse page.	-		

## **1.2 Inventory Management**

## **1.2.1 Create Inventory**

Objective	The boss system will have default inventory, including MSISDN and ICCID, which do not need to be modified and operated by the administrator. Administrators can, of course, can create new inventory such as top-up cards, and other sellable inventory devices
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>
Test Procedures	<ol> <li>Click 'Resource &gt; Inventory management'</li> <li>On the left tree right key input inventory type.</li> </ol>
	<ol> <li>After create inventory type system will auto refresh right page.</li> <li>On the right page click Add button it will open create form.</li> </ol>
	<ul><li>5. Fill inventory information</li><li>6. Click 'Submit' button.</li></ul>
	7. After successfully will go to configure inventory attribute also you can cancel it later to configure.
Inventory Filed explain	Inventory Name: As defined inventory name; Inventory Code: an unique code for an inventory; Recycle Type: this filed have tow optional values 'Recovery' common use for like MSISDN inventory ,can be recycled many times for another customer use
	and 'No Recycling' it means that it is not recycled once it has been used. Inventory sale Type: this filed have three values 'All' means support can sell
	or rent ; 'buy' only can sell can't be rented by customer and 'rent' only use for sell. Inventory price : means sell prices;
	Inventory rent price: means rent prices for this inventory.

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	1						
	Inventory Featur		led.				
	Manufacturer: o	ptional filed.					
	Description: opt	tional filed.					
Inventory	Attribute ID: Sy	vstem auto gen	erate seq.				
Attributes explain	Attribute Code:	Only to set un	ique value				
	Mandatory: if w	ve checked me	eans this a	ttribute hav	ve a fix valu	ie; example	red
	cup black desk e	etc					
	Dynamic: if ch		tribute val	ue only st	ock wareho	ouse will k	now
	example ICCID			5			
			vulue.				
Screenshots							
Sercensnots	Home Page Inventory Info						
	Inventory Type Management	Inventory Inform	ation				
	Q Please Input	Inventory N	ame				
	Top-Up Card	Inventory ID	Inventory Name	Inventory Sale	Inventory Price(\$)	Inventory Rent(\$)	Inve
	Dest	1045	test11	Rent	22.00	66.00	Inver
		1043	\$10 Top-Up Cards	All	10.00	0	Top-I
		1042	\$5 Top-Up Cards	All	5.00	0	Top-I
		1041	ICCID	All	0	0	ICCIE
		Page Record: 5			Ti	otalRecord: <mark>5</mark> TotalPage: 1 C	CurrentPage
	Home Page Inventory Info						
		Inventory Information					
	Please Input     Inventory Type	Inventory Name					
	MSISDN     ICCID     Top-Up Card     Top-Up Card		ory Name Invento	ry Sale Inventory Pr	ice(\$) Inventory Ren	t(\$) Inventory Type	Op
	Test     1     1234				No record		
		Page Record: 5			TotalRecord: 0 Total	Page: 0 CurrentPage: 1 First	Previous
	wentory Type Management 🛛 😴	Add Inventory Information					
	Q Please Input	* Inventory Name			* Inventory Code		
	Inventory Type MSISDN	Recycle Type	No Recycling		* Inventory Price(\$)		
	Top-Up Card	* Inventory Sale			* Inventory Rent(\$)		
	1234	Inventory Feature					
		Manufacturer					
		Description					
				(	O Back		
	1						

	Presse input     *Inventory Type     *Inventory Yam     *Inventory Price(3)     I     Inventory Price(3)     I     Inventory Price(3)     I     Inventory Rent(5)     I     Inventory Rent(6)     I     Inventory Rent(6)     I     Inventory Inte     Inventory Rent(6)     Inventory Inte     Inventory Rent(6)     Inventory Inte     Inventory Rent(6)     Inventory Inte     Inventory Inte     Inventory Rent(6)     Inventory Inte     Inventory Inte	
Expected Results	Popup prompt box will show operation successful and redirect to attribute configure page.	
Notes	System already configured MSISDN and ICCID about these please to modify because relate to corenetwok configure.	

## **1.2.2 Modify Inventory**

Objective	Administrator v	vant to	modify	invento	ry inform	ation		
Preset Conditions	1. Network is r	ıormal						
	2. The system	is start	ed norm	ally.				
	3. Already exis	sted in	ventory					
Test Procedures	1. Click 'Resou	arce >	Inventor	y manag	gement'			
	2. On the right page click edit link go to inventory modify page.							
		3. Fill the form fields which you need to change.						
	<ul><li>4. About fields please ref to Resource Function -1.1.1 test case;</li></ul>							
	5. Click 'subm	•					,	
Screenshots	ventory Type Management 💈 💈	Inventory Inform	nation					
	Q Please Input	Inventory N	lame					
	MSISON ICCID Top-Up Card	● Add Inventory ID	Inventory Name	Inventory Sale	Inventory Price(\$)	Inventory Rent(\$)	Inventory Type	Q Search Operation
	1 1234	1046	Test	All	1.00	2.00	1234	🖉 Edit 🏾 Edit Attribute 😭 Delete
		Page Record: 5				TotalRecord: 1 TotalPage: 1 C	CurrentPage: 1 First	Previous Next Last GC

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00	Peage Inventory Info Intery Type Management Edit Inventory Information Please Input Inventory Ype Recycle Type Recycle Type	
Expected Results	Popup prompt box will show operation successful and redirect inventory page list.	
Notes	Please don't test for MSISDN or ICCID	

#### 1.2.3 Modify Inventory Attribute

Test Procedures		<ol> <li>Already existed inventory</li> <li>Click 'Resource &gt; Inventory management'</li> </ol>						
	2. On the right	2. On the right page click 'Edit Attribute' link go to inventory modify page.						
	3. Fill the form	fields v	which you n	eed to chan	ge.			
	4. About fields	please	ref to Resou	irce Functio	on -1.1.	1 test	case;	
	5. Click 'submi	it' butto	n					
Screenshots	Home Page Inventory Info	Configure Invento	ory Attribute					
	Q Please Input	* Attribute ID	* Attribute Code	* Attribute Name	* Mandatory	* Dynamic	* Attribute Value	Operation
	CCID TOP-Up Card	1400	0001	KI OPC				
	1 1234	1405	0002	IMSI				± =
				Submi	t O Back			

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#### **1.2.4 Delete Inventory**

Objective	If under inventory existed record it's can't be deleted.
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already existed inventory
Test Procedures	1. Click 'Resource > Inventory management'
	2. On the right page click 'delete' link.
Screenshots	Interformed and the second of the second
Expected Results	Popup prompt box will show operation successful and redirect inventory page list and this record can't be search.
Notes	Please don't test for ICCID or MSISDN

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## **1.3** Stock Management

## 1.3.1 Single/Multiple Inventory Stock

Objective	Any resource needs to be stored before it can be used or sold in the BOSS system.							
Preset Conditions	1. Network is normal							
	2. The system is started normally.							
	3. Already warehouse.							
	4. Already inventory.							
	5. Already configure warehouse privilege and inventory privilege.							
Test Procedures	1. Click 'Resource> Stock Management'							
	<ol> <li>Click 'Add' button will open inventory stock form page.</li> </ol>							
	<ol> <li>3. Fill form page information.</li> </ol>							
	4. Fill inventory details here is the inventory information which you need to							
	stock.							
	5. If this inventory have attribute should complete attribute information							
	<ul><li>6. Click 'submit' or' save' button.</li></ul>							
Fields explain	Batch Name: we can say stock name or stock plan use for after we track.							
I	Warehouse Name: inventory will stock to which warehouse.							
	Description: optional field.							
	Inventory: select inventory name to stock.							
	Serial number: A sequence uniquely identified example if MSISDN inventory							
	here should for MSISDN number. Inventory Attribute: If selected inventory have attribute select to complete if							
	not have don't care. Like ICCID will have OPC/KI attribute value should to							
Screenshots	Setting.							
Screenshots	Home Page Stock Management							
	Inventory Name Warehouse Batch Number Batch Name Status Pease Select							
	Q Add 1 Import CReset							
	S/N Batch Number Batch Name Inventory Name Warehouse Name Operator Created Date Status Operation							
	1         S20210528113722006         1         ICCID         Turkey Depatch WH         SuperAdmin         28 05 2021         Pending         B Approve           2         S2021052711/021938/6         test111         Turkey Central Warehouse         SuperAdmin         27 45-2021         Received							
	3 52021(05261803336027 1 KCCD Turkey Dispatch-WH SuperAdmin 26-05-2021 Received							
	4 S202105/6142550203 Batch Name test11 Turkey internal SuperAdmin 26-05-2021 Received							
	5         SX02164281495501144         ga         ICCID         Turkey Central Warehouse         SuperAdmin         28-04-2021         Received           6         SX0210428149X274788         Zzv         MSSDN         Turkey Central Warehouse         SuperAdmin         28-04-2021         Received							
	7 \$20210125134408161 Test MSIDN Turky Dispatch-WH SuperAdmin 25-04-2021 Received							

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	Hore Poge Stod Maragement Add Receipt Batch Norme Remark Remark Inventory Details	.1
	SPN Inventory Name Inventory Serial Number Inventory Attribute Operator	
.04	Et Save	
	Home Page Stock Management Add Receipt * Batch Name Test stock load * Warehouse Name Turkey Central Warehouse Remark Test	
	Inventory Details 5/N Inventory Name Inventory Serial Number Inventory Attribute Operator	
	1         ICCID         III         1234567         III         III         III         III         III         III         III         III         IIII         IIII         IIII         IIII         IIII         IIII         IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	
	El Save Ø Submit Ø Back	
	Customer v Business Config v Order v Resource v Receivables v Ticketing v Report v 1 me Page Stock Management Caburt Order University and Caburt Order V Resource V Receivables v V	
	In Page     Stock Management     Select Orderly Inventory Attribute     ×       Id Receipt     S/N     Attribute Name     Dynamic Or Not     * Attribute Value       * Batch Name     Test sto     1     Kl     Yes       Remark     Z     OPC     Yes       3     MrSI     Yes	
	Page Record: 10 TotalRecord: 3 TotalPage: 1 First Previous Next Last GO	
	Home Page Stock Management	
	Add Receipt	
_0	* Batch Name Test abok load ** Warehouse Name Turkey Central Warehouse  Remark test	
	Inventory Details	
	SN         Inventory Name         Inventory Serial Number         Inventory Attribute         Operation           1         ICCID         1234567         K(1).0PO(2).MS(3)         Image: Comparison of the comparison	
	El Save Cubmit O Back	
Expected Results	Popup prompt box will show operation successful and redirect to list page.	

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#### 1.3.2 Download Stock Excel Template

Objective	Any resource needs to be stored before it can be used or sold in the BOSS system.
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already warehouse.
	4. Already inventory.
	5. Already configure warehouse privilege and inventory privilege.
Test Procedures	
rest riocedures	1. Click 'Resource> Stock Management'
	2. Click 'Import' button will open download select page.
	3. Select inventory which need to import.
	4. Select warehouse which need to stock.
	5. Click bottom ICON to download excel template.
Screenshots	Home Page Stock Management
	Invertory Name Batch Number Batch Name
	Status Presse Select
	OAd     Limport     Q Sarch 2 Reset     A  S/N Batch Number Batch Name Inventory Name Warehouse Mame Operator Created Date Status Operation
	1         S20210530003394665         Test stack kold         MSSDN         Turkey Central Warehouse         SuperAdmin         39655201         Pending         B Approve           2         S202105281137220066         1         KCDD         Turkey Dispatch WH         SuperAdmin         28 95-5021         Pending         B Approve
	3 S20210527170228586 test11122 test11 Turkey Central Warehouse SuperAdmin 27-05-2021 Received
	4         520216526100335627         1         ICOD         Turkey Dispitch MH         Superidmin         26 65-021         Received           5         S20210526145693203         Batch Name         text11         Turkey Internal         Superidmin         26 65-021         Received
	6 \$202194281406591144 ga KCO Turkey Central Warehouse. SuperAdmin 28-04-2021 Received.
	7         S282104281406274788         zer         MSSDN         Turkey Central Warehouse         SuperAdmin         28 04-2021         Received           8         S202104251346438161         Text,         MSSDN         Turkey Central Warehouse         SuperAdmin         25 04-2021         Received
	a presentation and the second s
	Import x <sup>11 v 3</sup>
	Batch Import
	Choice Choice Choice Import
	elect
	Inventory Details
	er Filter Items Inventory Name Q Search eration
	1333-9         Choice         Inventory Name         Inventory Price(\$)         Approve           37221         O         test11         22.00         Approve
	13299
	23337 O \$5 Top-Up Cards 5.00
	86503 O ICCID 0
	36501 O MSISDN 0
	Page Record: 5 TotalPage: 1 CurrentPage: 1 First Previous Next Last GO

	Warehouse Details Filter Items Warehouse Name =	Q Search	•	
	Choice Warehouse Name	Operator	Contact Number	
	Turkey Central Warehouse	Admin	016888177	
	O Turkey Dispatch-WH	Admin	123456789	
	O Turkey Internal	Admin	99999999	
	Page Record: 5	TotalRecord: 3 TotalPage: 1 CurrentPage:	1 First Previous Next Last GO	
<b>N</b>			Kalkecord: 31 TotalPage: 4 LurrentPage: 1 + Hzt - Provous	

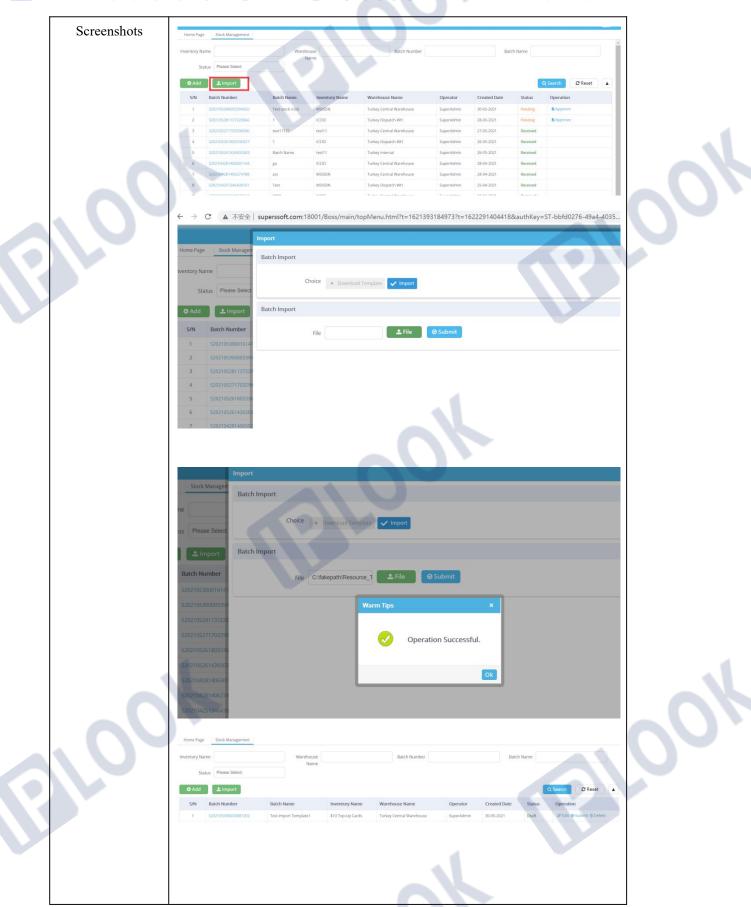
#### 1.3.3 Batch Stock Use Excel

Objective	Any resource needs to be stored before it can be used or sold in the BOSS system.									
Preset Conditions	1. Network is normal									
	2. The system is started normally.									
	3. Already warehouse.									
	4. Already inventory.									
	5. Already configure warehouse privilege and inventory privilege.									
Test Procedures	1. Click 'Resource> Stock Management'									
	2. Click 'Import' button will open download select page.									
	3. On the pop-up page click 'import'									
	4. Click file which we import template excel.									
	5. And click 'Submit' button									
Template explain	18版 で 字体 で 対方方式 で 数字 で 样式 単元格 編編 B2 ・C Ar Test import Templatel									
	A B C D E Resource ID: 1043 Resource Name: \$10 Top-Up Cards Warehous Batch Name: Test import Template1									
	Resource Serial Number* Test0012 Test0023									
	Test0034									
	When we download the template like resource id, resource name, warehouse									
	id already matched, so not need to change ,only should to configure as:									
	Batch Name, Resource Serial Number; if have attribute also need to setting.									
	Daten Mane, Resource Senar Munder, it have autioute also need to setting.									

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Expected Results | Popup prompt box will show operation successful and redirect to list page.

#### **1.3.4 Stock To Warehouse**

01.1	
Objective	Inventory already upload we need to stock in warehouse.
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already warehouse.
	4. Already inventory.
	5. Already configure warehouse privilege and inventory privilege.
	6. Inventory already upload waiting for handle.
Test Procedures	1. Click 'Resource> Stock Management'
	<ol> <li>Click 'submit' link will pop-up window and click 'OK'.</li> </ol>
	3. On refresh page click 'approve' will go to approve page ,select pass and
	'submit' button.
	4. After submit system also will refresh current page and click 'receive' link
	and click 'OK' if pop-up window 'operation successful' means all the stock
	flow successfully.
Screenshots	now successfully.
	Name
	Status Please Select
	Status Peace Select D Add L Import Q Search C Reset A
	VAdd         Limport         Warm Tips         C G Search         C Reset         A           S/N         Batch Number         Batch Nume         Inventory         2         Confirm to submit?         erator         Created Date         Satus         Operation
	Add Lingoot Varm Tgo X SNN Batch Name Inventor 1 S021953002097202 Test Import Templarel 310 Top-L 2 S0219530020916147006 Test Import Templarel 310 Top-L 2 S0219530016147006 Test Import Templarel 310 Top-L
	Made     Marm Tips     X     Q Search     C Reset       S/N     Batch Number     Batch Name     Inventory     @ Confirm to submit?     erator     Created Date     Status     Operation       1     S202195500020087262     Test Import Registred     310 Top It     erator     Status     Operation
	View     Warm Tips     Confirm to submit?     Created Date     Status     Operation       5NN     Batch Number     Batch Name     Inventor     Confirm to submit?     erator     Created Date     Status     Operation       1     52021653000387942     Trest Import Femplaret     510 Toput     erator     Created Date     Status     Operation       2     520216530003879426     Trest Import Femplaret     510 Toput     erator     erator     Operation       3     5202165300038794265     Test Import Femplaret     610 Toput     erator     erator     erator     Parking       4     520216520016474066     1     KEUD     Turkey Dapatet WH     Super-Admin     26 65-5021     Pending     B Approve       5     5202105271753258846     isst11122     isst11     Turkey Central Warehouse     Super-Admin     27 65-5021     Received
	Valid     Mamm Tips     C Sanch     C Reset       5N     Batch Number     Match Name     Inventor     2     Confirm to submit?     erator     Created Date     Status     Operation       1     S2021653000547502     Test Import Template1     110 Top 64     erator     S06 5-2023     Received       3     S2021653000547502     Test Import Template1     110 Top 64     erator     and 65-5021     Data     27 Life Extern to Bater       3     S2021653000547505     Test Import Template1     110 Top 64     erator     and 65-5021     Data     27 Life Extern to Bater       4     S2021652005447405     Test Import Template1     110 Top 64     erator     and 65-5021     Reader       4     S20216520054294665     1     XCD     Tarkey Depadch-WH     Super Admin     28 d5-5021     Reading     B Approv
	Value     Main     Tipe     Caster 1     Caster 2     Caster 1     Caster 2     Caster 2     Caster 2     Caster 2     Caster 2     Caster 2
	Ndds     Lingort     Warm Tips     N     Q_Sartch     C Reset       SN     Batch Number     Batch Name     Investore     2     Confirm to submit?     erkdmin     30 05-3021     Received       1     S102116530001013/706     Test Import Template1     110 Top 0.     Import Template1     100 Top 0.     Im
	Add       Import       With Tigs       Casard M       Reserved         1       5002165300003284065       Test import Register       100 Tigs 40       For an and an an and an an and an and an and an and an an and an and an and an and an an an and an an an and an
	Ands       Import

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		<b>S</b> P							
				Operatio	n Suco	essfu	I.		
00	O Add		Inventory Name           \$10 Top-Up Cards           \$10 Top-Up Cards	Warehouse Name Turkey Central Warehouse Turkey Central Warehouse	Operator SuperAdmin SuperAdmin	Created Date 30-05-2021 30-05-2021	Ok Status Received Approved		Reset
	3 520210530000339456 4 520210528113722006		MSISDN ICCID	Turkey Central Warehouse Turkey Dispatch-WH	SuperAdmin SuperAdmin	30-05-2021 28-05-2021	Pending	E Approve	
	atch Number	Batch Name	Inventory Name	Warehouse Name	Operal	or Cro	ated Date	Status	Operation
	202105300020087202	Test import Template1	\$10 Top-Up Cards	Turkey Central Warehouse	SuperA		5-2021	Received	Operation
	202105300016147006	Test import Template	\$10 Top-Up Cards	Turkey Central Warehouse	SuperA		5-2021	Received	
	202105300003394565	Test stock iccid	MSISDN	Turkey Central Warehouse	SuperA		5-2021	Pending	Approve
			and the second s						10100000

## **1.4** Transfer Management

# 1.4.1 Inventory Transfer

Objective	Used to test the movement of Inventory from one warehouse to another
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already warehouse.
	4. Already inventory.
	5. Already configure warehouse privilege and inventory privilege.
Test Procedures	1. Click 'Resource> Transfer Management'
	2. Fill transfer form information
$\cdot$	3. Select available batch number item.
	4. Select available inventory.
	5. Click 'submit'.
Fields explain	Out warehouse: means will transfer inventory warehouse from this warehouse.
	In warehouse: means will transfer inventory to this warehouse.
	Description: optional field.

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# 1.4.2 Inventory Transfer

	Objective	Confirm to receive inventory in warehouse.	
	Preset Conditions	1. Network is normal	
		2. The system is started normally.	
		3. Already warehouse.	
		4. Already inventory.	
		5. Already configure warehouse privilege and inventory privilege.	
	Test Procedures	1. Click 'Resource> Transfer Management'	
		2. Click 'Approve' link on the page list and click pass.	
		3. After approve will refresh page and find this record click 'confirm'	
		4. Current record status change to receive means transfer successfully.	
	Screenshots	Q Add Q Search C Reset	
		Transferring No.         Batch Number         Batch Mame         Out Warehouse         In Warehouse         Operator         Created Date         Status         Operation           Turkey Central         Turkey Central </th <th></th>	
		Tax/10.300533832     2x2/10.30002087202     Het import Temport     Turkey Depart/HWY     SuperAdmin     30-05-2071 025-338     B Approv       Tax/10.3006310026     5/03705300164.0006     Tart import Temport     Turkey Central     SuperAdmin     30-05-2071 025-338     B Approv	
		T282705271934292370         S202105261426503203         Batch Name         Turkey Dispatch Writ         SuperAdmin         27.05-2021 19.36:28         Image: March	
		TAR2105271633322776         Sta210528180333627         1         Turkey Dispatch WH	
		Home Page Stock Management Transfer Management	
		Allocate Information	
		Transferring No. T202105300003385027     Out Warehouse Tarkey Central Warehouse      In Warehouse Turkey Dispatch-WH	
		Remark	
		Inventory Details	
		SN         Inventory Name         Inventory Number           1         \$10 Top-Up Cards         Test0012	
		2 \$10 Top-Up Cards Test0034	
		Page Record: 5 ToulRecord: 2 T	
		Approve Opinion	
		5/N Inventory Name Inventory Number	
		1         \$10 Top-Up Cards         Test0012           2         \$10 Top-Up Cards         Test0014	
		Page Record: 5 TotalPage: 1 CurrentPage: 1 First Previous Next Last GD	
		Approve Opi 10  20	
		50 Remark 100	
9		O Paiss O Roject O Back	

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. 00	Inventory Name         \$10 Top-Up Cards         \$10 Top-Up Cards         Operation Successful.         Ot         ot         ot         rd: 2 TotalPage: 1 CurrentPage: 1         Prist         Pass         O Roject         O Back	001
	O Add     Q. Snarch     Z Reset       Transferring No.     Batch Number     Batch Name     Out Warehouse     In Warehouse     Operator     Created Date     Status     Operator       7201/05300053185027     S201/05300020087202     Test import Template     Turkey Created     Turkey Insperit HWH     SuperAdmin     30.05-2021 ID:S328     Approved     Records Created       7201/05300055160666     S202105300016147006     Test import Template     Turkey Internal     SuperAdmin     30.05-2021 ID:S210     Both     Its Approved	
	Home Page Stock Management Transfer Management Allocate Information  * Transferring No. T202105300053383027  * Out Warehouse Turkey Central Warehouse Turkey Dispatch-WH Remark Remark	
	Inventory Details           SYN         Inventory Name         Inventory Number           1         510 Top-Up Cards         Tes0012           2         510 Top-Up Cards         Tes0034   Page Record 5 TotalRecord: 2 TotalPage: 1 CurrentPage: 1 First Previous Next Last           © Confirm         © Back	
	Add     C Search © Reset     Add     Transferring No. Batch Namber Batch Name Out Warehouse In Warehouse Operator Created Date Status Operation     To2105300053883027 530210530002087202 Text Import Templates     Turkey Depach WH SuperAdmin 30 05-2021 00.5542 Received     Turkey Depach WH SuperAdmin 30 05-2021 00.5210     Batch Name Batyprove	
0		
Expected Results	Popup prompt box will show operation successful and redirect to list page.	

# 3. Business Configure Functions

#### **1.1** Recharge Configure

#### 1. 1. 1Create Recharge Face

Objective	The basic information of configuration top-up value includes name, denomination, expiry date, etc It is use for subscriber top-up.
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>
Test Procedures	<ol> <li>Click 'Business Config&gt;recharge config'</li> <li>Click 'Add' button</li> <li>Fill recharge basic information</li> <li>Click submit button.</li> </ol>
Fields explain	Top-Up Name: define a name Recharge Amount: Represents the amount of recharge Validity(Tourist): Indicates how long the validity period of the account balance will be delayed if the account is topped up by tourists. Validity(Local): Indicates how long the validity period of the account balance will be delayed if the account is topped up by local. Expiry Date: It can be recharged within the period of validity.

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Home Page			Custor	mer 🗸 🖁 Business C	onfig Order	Resource	Receivab	les - Ticketing	<ul> <li>Report -</li> </ul>	System -
TopUp Name	Recharge Configuration	Consta	d Period	G	G					
O Add		create		91	G				Q Search	C Reset
TopUp Name	Recharge Amount(\$)	Discount	Validity(Local)	Validity(Tourist)	Effective Date	Expiry Date	Status	Created Date	Operator	Operation
Top Name	\$3009	10%	30	15	18-05-2021	24-05-2023	Valid	26-05-2021 16:23:03	SuperAdmin	Crtdit @Delet
Top-Up 150	\$150	10%	210	21	04-11-2020	31-12-3999		04-11-2020 16:32:59	SuperAdmin	Gredit @Delet
Top-Up 100	\$100	0%	180	21	04-11-2020	31-12-3999	Valid	04-11-2020 16:31:26	SuperAdmin	Gredit ADelet
Home Page	Recharge Configuration									
Add Recharg	e Configuration									
	* TopUp Name	Top-up 80 \$				* Recharg	e Amount(\$)	80		
	* Validity(Tourist)	15				*1	alidity(Local)	15		
						v.				
	* Expiry Date	30-05-2021	<b>30-05-</b> 2	2023			Discount	0	96	
	Description									
									10	
Home Page	Recharge Configura	tion				4				
Add Recharg	e Configuration									
	* TopUp Nan	Topup 8	0.5					Recharge Amou	unt/\$) 80	
	Topop Nan	ie Top-op o			Warm Ti	ps		×		
	* Validity(Touri	st) 15				60.			xcal) 15	
	* Evoiny Da	te 30-05-20	121	- 30-05-2023		0.000	ration Suc	cossful	ount 0	
	copily bu				- ×	Oper	auon su	cessiui.		
	Descriptio	on 123						6	-	
								Ok		
					6	Submit	O Back			
						Submit	3 Back			
						Submit	9 Back			
TopUp Name			d Period	a		Submit	Back			

# 1.1.2 Modify Recharge Face

Objective	Modify Recharge face.	
Preset Conditions	1. Network is normal	
	2. The system is started normally.	
	3. Already existed record.	

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<b>F</b>	
Test Procedures	1. Click 'Business Config>recharge config'
	2. Click 'Edit' link on the page list.
	3. Fill recharge basic information
	4. Click submit button.
Fields explain	Top-Up Name: define a name
	Recharge Amount: Represents the amount of recharge
	Validity(Tourist): Indicates how long the validity period of the account balance
	will be delayed if the account is topped up by tourists.
	Validity(Local): Indicates how long the validity period of the account balance
	will be delayed if the account is topped up by local.
	Expiry Date: It can be recharged within the period of validity.
	Discount: For example, if the top-up value is \$10, discount set it to 10, which
	means that the user only needs to pay \$9.
	Description: To description for this plan.
Screenshots	Customer - Business Config - Order - Resource - Receivables - Ticketing - Report - System -
	TopUp Name Created Period C C C C C C C C C C C C C C C C C C C
	TopUp Name Recharge Amount(s) Discount Validity(Local) Validity(Tourist) Effective Date Expiry Date Status Created Date Operator Operation
	Top-up 80 \$         \$40         0%         15         15         \$0655201         3085-322         Valid         30655201         015572         SuperAdmin         2720         Obiete           Top lume         \$3009         10%         30         15         18.0552021         2445-3823         Valid         26655021         16.286.03         SuperAdmin         2720         Delete
	Home Page Recharge Configuration
	Add Recharge Configuration
	* TopUp Name Top-up 60 \$ * Recharge Amount(\$) 80 * Validity(Touriet) 15 * Validity(Local) 15
	ValinityLocal 19     Vali
	Description
	O Submit O Back
	Home Page Recharge Configuration
	Add Recharge Configuration
	* TopUp Name Top-up 80 \$  * Recharge Amount(\$) 80  Warm Tips ×
	* Validity(Tourist) 15 cal) 15
	* Expiry Date 30-05-2021 C - 30-05-2023 Operation Successful. punt 0
	Description 123
	Submit Back

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10 10 10 T											
TopUp Name		Created Period		G	G	G			Q Search	C Reset	
TopUp Name	Recharge Amount(\$)	Discount	Validity(Local)	Validity(Tourist)	Effective Date	Expiry Date	Status	Created Date	Operator	Operation	
Top-up 80 \$	\$80	0%	15	15	30-05-2021	30-05-2023	Valid	30-05-2021 01:15:47	SuperAdmin	Gredit @Delete	

## 1. 1. 3Delete Recharge Face

Objective	delete	Recharge	face.									
Preset Conditions	1. Net	1. Network is normal										
	2. The	2. The system is started normally.										
	3. Alre	<ul><li>3. Already existed record.</li><li>1. Click 'Business Config&gt;recharge config'</li></ul>										
Test Procedures	1. Clic											
		<ol> <li>Click 'Delete' link on the page list.</li> </ol>										
Screenshots	торор Name		Created	^								
	O Add						-			Q Search	C Reset	
	TopUp Name	Recharge Amount(\$)	Discount	Validity(Local)	Warm Tips	-	× Date	Status	Created Date	Operator	Operation	
	Top-up 80 \$	\$80	0%	15	0	Confirm to delete[Top-	123	Valid	30-05-2021 01:15:47	SuperAdmin	(#Edi @Delete	
	Top Name	\$3009	10%	30		up 80 \$]?	223	Valid	26-05-2021 16:23:03	SuperAdmin	O/Edit @Delete	
	Top-Up 150 Top-Up 100	\$150	10% 0%	180		Ok Cance	1 199	Valid	04-11-2020 16:32:59 04-11-2020 16:31:26	SuperAdmin SuperAdmin	GEdit BDelete	
											A NEW YORK OF THE OWNER	
Expected Results	Popup	prompt bo	x wil	l show	operat	tion success	ful	and 1	edirect t	o list p	age.	

# **1.2** Configure Package parameter

#### 1.2.1 Create Package parameter

Objective	Create package parameter.
Preset Conditions	1. Network is normal
	2. The system is started normall.
Test Procedures	3. Click 'Business Config>package config parameter'
	4. Click 'Add' button.
	5. Fill form fields.
	6. Click 'submit'.
Fields explain	Type Code: These codes are static data of the system and can only be
	referenced.
	Type Name: There are many accounts item in the BOSS system, we need to
	subdivide them; For example, SMS have local, international, or more detailed

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		e defined as erenced to t				of message,	the	follo	owing pa	ickage	tariff ca	an	
		iption: optio											
Screenshots	O Add		Creater	a Penoa						Q Search	C Reset		
	TopUp Name	Recharge Amount(\$)	Discount	Validity(Local)	Warm Tips		× Date	Status	Created Date	Operator	Operation		
	Top-up 80 \$	\$80	0%	-15		Confirm to delete[Top-	323	Valid	30-05-2021 01:15:47	SuperAdmin	GrEdi @Delete		
	Top Name	\$3009	10%	30		up 80 \$]?	123	Valid	26-05-2021 16:23:03	SuperAdmin	C#Edit @Delete		
	Top-Up 150 Top-Up 100	\$150	10%	210 180		Ok Canc	199 109	Valid	04-11-2020 16:32:59 04-11-2020 16:31:26	SuperAdmin SuperAdmin	Gredit SDelete Gredit SDelete		
Expected Results	Popup	prompt bc	ox wil	ll show	opera	tion success	ful :	and	redirect t	to list p	age.		
	.1												
1.2.2 Modify I	Packag	ge para	met	er									

## **1.2.2 Modify Package parameter**

Objective	Modify packa	age paramete	er.				
Preset Conditions	1. Network is normal						
	2. The system is started normall.						
	3. Already existed records.						
Test Procedures	1. Click 'Business Config>package config parameter'						
	2. Click 'edit' button on the page list.						
	3. Fill form fields.						
	4. Click 'submit'.						
Fields explain	referenced. Type Name: subdivide the	There are m em; For exan d as the amo to the config	-				
Screenshots	e Name:		Type Code: Q Conty				
	e ID Type Code	Type Name	Type Description Operation				
	if the cone		This is config for initial On-boarding charge				
	071 One-Time Fee	On-boarding Fee	This is config for initial of Podar unity charge				
		On-boarding Fee Default Benefits Fee	This is come to mean chrometary charge Color Peter				
	071 One-Time Fee						
	071 One-Time Fee 066 One-Time Fee	Default Benefits Fee	This is charge for Default Benefits Edit Deleter This Code is to define Voice Minutes common for both Mobile and PSTN Calls This is Bundle Fee for Bundles Edit Deleter Edit Deleter				
	071         One-Time Fee           066         One-Time Fee           065         VOICE	Default Benefits Fee Voice Minutes	This is charge for Default Benefits Edit Delete This Code is to define Viole Minutes common for both Mobile and PSTN Calls Edit Delete				

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#### **1.2.3 Delete Package parameter**

Objective	Delete package parameter.
Preset Conditions	1. Network is normal
	2. The system is started normall.
	3. Already existed records.
Test Procedures	1. Click 'Business Config>package config parameter'
	2. Click 'delete' button on the page list.
	3. Click 'Ok' button
Screenshots	
Expected Results	Popup prompt box will show operation successful and redirect to list page.

## **1.3** Customer Group

#### 1. 3. 1Create Customer Group

Objective	Customers are all operators used to distinguish the customer groups, can be issued for different customers different package, has the future operator according to the customer base for market analysis									
Preset Conditions	1. Network is normal									
	2. The system is started normally.									
Test Procedures	1. Click 'Business Config>Customer group'									
	2. Click 'Add' button									
	3. Fill Customer Group basic information									
	4. Click submit button.									
Screenshots	Home Page Package Information Customer Grou									
Sereensnots										
					Add					
	Group Customer ID Group Customer Name		Created Date	Seller	Operation					
	1129 Tourist Prepaid Mobile		04-11-2020 17:08:41	SuperAdmin	Modify Delete					
	1128 Local Prepaid Mobile		04-11-2020 17:07:05	SuperAdmin	Modify Delete					
	Page Record: 10 TotalPage:1 CurrentPage:1 First Previous Next Last									
	Home Page Package Informat	ion Customer Gro	up							
	Group Customer Information									
	Group Customer Name: Test group									
	Description:									
				Add	Return					

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Expected Results | Popup prompt box will show operation successful and redirect to list page.

#### 1. 3. 2 Modify Customer Group

Ohissting	M. 1.6.				
Objective	Modify customer group				-
Preset Conditions	1. Network is normal				
	2. The system is started normally.				
	3. Already existed customer group.				
Test Procedures	2. Click 'Edit' lin	ss Config>Customer group hk on the page list. Group basic information putton.	p'	P	
Screenshots	Group Customer Name				
	Group Customer ID Group Customer Name	Created Date	Seller	Operation	
	1129 Tourist Prepaid Mobile	04-11-2020 17:08:41	SuperAdmin	Modry Delete	
	1128 Local Prepaid Mobile Page Record: 10	04-11-2020 17:07:05	SuperAdmin TotalRecord: 2 TotalPage: 1 CurrentPage: 1 Fir	Modify Delete st Previous Next Last GO	
	Modify Group Customer Infor	mation			
	Group Customer Name:				
	Description:	This group is for Tourist Subscribers only.	<b>J</b>		
		P	Add Retu	n	
Expected Results	Popup prompt box	x will show operation suc	cessful and redirect	to list page.	

#### 1. 3. 3Delete Customer Group

Objective	Delete customer group
Preset Conditions	1. Network is normal
	2. The system is started normally.
	3. Already existed customer group.
Test Procedures	1. Click 'Business Config>Customer group'
	2. Click 'delete' link on the page list.
	3. Click 'OK' button.
Expected Results	Popup prompt box will show operation successful and redirect to list page.

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# **1.4** Package Configure

### 1.4.1 Create Package

Objective         Package configuration is one of the most important in the whole system configuration it includes package basic information, policy information, package relation, composition, customer group, and sales permission.           eset Conditions         1. Network is normal.           2. The system is started normally.         2. The system is started normally.           est Procedures         1. Click 'Business Config>package config parameter'           2. Click 'Add' button.         3. Fill package basic form fields.           4. Click 'submit' if successfully will redirect to default edit page you can continue to configure policy,relation etc.aslo can click back later to do it.           Form fields explain         Package Name: define a name for the package.           Payment Type: default for prepay         Effective Date: means this package can be sell start date.           Expiry Date: Packages can no longer be sold after expiration.         Package Type: have three optional values           'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.           'Bundle': A bundle usually contains some free benefit usage           Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.           Validity: This field is usually the role bundle, which represents the number of days the package has been used.           Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' fo
<ul> <li>2. The system is started normally.</li> <li>2. The system is started normally.</li> <li>2. The system is started normally.</li> <li>2. Click 'Business Config&gt;package config parameter'</li> <li>2. Click 'Add' button.</li> <li>3. Fill package basic form fields.</li> <li>4. Click 'submit' if successfully will redirect to default edit page you can continue to configure policy,relation etc.aslo can click back later to do it.</li> <li>Package Name: define a name for the package.</li> <li>Payment Type: default for prepay</li> <li>Effective Date: means this package can be sell start date.</li> <li>Expiry Date: Packages can no longer be sold after expiration.</li> <li>Package Type: have three optional values</li> <li>'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.</li> <li>'Bundle': A bundle usually contains some free benefit usage</li> <li>Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.</li> <li>Validity: This field is usually the role bundle, which represents the number of days the package has been used.</li> <li>Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.</li> </ul>
est Procedures       1. Click 'Business Config>package config parameter'         2. Click 'Add' button.       3. Fill package basic form fields.         4. Click 'submit' if successfully will redirect to default edit page you can continue to configure policy,relation etc.aslo can click back later to do it.         Form fields explain       Package Name: define a name for the package.         Payment Type: default for prepay       Effective Date: means this package can be sell start date.         Expiry Date: Packages can no longer be sold after expiration.       Package Type: have three optional values         'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.         'Bundle': A bundle usually contains some free benefit usage         Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.         Validity: This field is usually the role bundle, which represents the number of days the package has been used.         Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
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continue to configure policy,relation etc.aslo can click back later to do it.         Form fields explain       Package Name: define a name for the package. Payment Type: default for prepay         Effective Date: means this package can be sell start date.         Expiry Date: Packages can no longer be sold after expiration.         Package Type: have three optional values         'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff. 'Bundle': A bundle usually contains some free benefit usage         Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.         Validity: This field is usually the role bundle, which represents the number of days the package has been used.         Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
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explainPayment Type: default for prepay Effective Date: means this package can be sell start date. Expiry Date: Packages can no longer be sold after expiration. Package Type: have three optional values 
<ul> <li>Payment Type: default for prepay</li> <li>Effective Date: means this package can be sell start date.</li> <li>Expiry Date: Packages can no longer be sold after expiration.</li> <li>Package Type: have three optional values <ul> <li>'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.</li> <li>'Bundle': A bundle usually contains some free benefit usage</li> </ul> </li> <li>Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.</li> <li>Validity: This field is usually the role bundle, which represents the number of days the package has been used.</li> <li>Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.</li> </ul>
<ul> <li>Expiry Date: Packages can no longer be sold after expiration.</li> <li>Package Type: have three optional values <ul> <li>'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.</li> <li>'Bundle': A bundle usually contains some free benefit usage</li> </ul> </li> <li>Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.</li> <li>Validity: This field is usually the role bundle, which represents the number of days the package has been used.</li> <li>Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.</li> </ul>
Package Type: have three optional values 'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff. 'Bundle': A bundle usually contains some free benefit usage Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages. Validity: This field is usually the role bundle, which represents the number of days the package has been used. Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
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<ul> <li>'Plan': has no package fee and there is no free or benefit usage in the prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.</li> <li>'Bundle': A bundle usually contains some free benefit usage</li> <li>Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.</li> <li>Validity: This field is usually the role bundle, which represents the number of days the package has been used.</li> <li>Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.</li> </ul>
<ul> <li>prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.</li> <li>'Bundle': A bundle usually contains some free benefit usage</li> <li>Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages.</li> <li>Validity: This field is usually the role bundle, which represents the number of days the package has been used.</li> <li>Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.</li> </ul>
'Bundle': A bundle usually contains some free benefit usage Priority: When a customer subscribes to two or more packages, the rating is based on the priorities associated with the packages. Validity: This field is usually the role bundle, which represents the number of days the package has been used. Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
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days the package has been used. Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
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Cyclicity: 'Cyclicity' is only valid for types of bundle, with 'Yes' for periodicity and 'No' for one-time.
periodicity and 'No' for one-time.
Screenshots
Screenshots Customer · Business Config · Order · Resource · Receivables · Ticketing · Report · System · 2
Home Fage Package Information Package Name: Package Type: Pionis Solive: Package Status: Pionis Solive: Q.Quwry
Package Name Package Type Status Effective Date Expiry Date Operation
Lacal Mobile Plan for Test1 Plan Published 05-04-2021 30-09-2025 View Modify Weldow
Test,lig,bunde Bunde Published 01-04-3021 08-05-2021 View Mristy Withdraw
SMS Bundle Bundle Draft 01-04-2021 01-04-2021 Publich Modify View Delete
Cyclery Data Voice Bande Published 02-04-027 25-04-2026 View Modely Withdraw
Cyclotry Data Vote         Bundle         Published         0.2-04-3027         25-04-3026         Vere: Modify Webdawe           Marcine Reserve         Reserve         Reserve         Vere: Modify Webdawe

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	Package Information		
	Package Name: Test bundle	Payment Type: Prepaid	
	* Effective Date: 25-04-2021	* Expiry Date: 30-09-2021	
	* Package Type: Bundle	Priority: very high	
	* Validity: 30	* Cyclicity: No	
	Description:		
		h	
1		Add Back	
	Home Page Package Information	entering one intering operations intering operations	
	Home Page Package Information Package Basic Information Pricing Policy Package Rela	ation Package Detail One-Time Charge Customer Group Seller Permission	0
		ation Package Detail One-Time Charge Customer Group Seller Permission	0
	Package Basic Information Pricing Policy Package Rela	ation Package Detail One-Time Charge Customer Group Seller Permission  * Payment Type: Prepad	0
	Package Basic Information Pricing Policy Package Rela Package Information		0
	Package Basic Information Pricing Policy Package Rela Package Information Package Name Test bundle	* Payment Type: Propad	0
	Package Basic Information         Pricing Policy         Package Relation           Package Information              • Package Name:          Test bundle              • Effective Date:               • Solidate Value:               • Solidate Value:             • Package Type:               • Bundle               • Solidate Value:             • Package Type:               • Bundle               • Solidate Value:             • Package Type:               • Bundle               • Package Type:               • Solidate Value:             • Package Type:               • Bundle               • Package Type:               • Test Value:               • Package Type:               • Package Type:	Payment Type: Plepaid     Expiry Date: 30-39-2021     Priority: viry high	0
	Package Basic Information Pricing Policy Package Rela Package Information Package Name: Test bundle Effective Date: 25-04-2021	* Payment Type Propaid * Expany Date: 30-99-2021	0
	Package Basic Information         Pricing Policy         Package Relation           Package Information              • Package Rame:             Test bundle               • Effective Date:             25:04:2021             •             • Package Type:             Bundle             • Validity:             30             •	Payment Type: Plepaid     Expiry Date: 30-39-2021     Priority: viry high	0
	Package Basic Information         Pricing Policy         Package Relation           Package Information              • Package Name:          Test bundle              • Effective Date:               • Solidate Value:               • Solidate Value:             • Package Type:               • Bundle               • Solidate Value:             • Package Type:               • Bundle               • Solidate Value:             • Package Type:               • Bundle               • Package Type:               • Solidate Value:             • Package Type:               • Bundle               • Package Type:               • Test Value:               • Package Type:               • Package Type:	Payment Type: Plepaid     Expiry Date: 30-39-2021     Priority: viry high	0
	Package Basic Information         Pricing Policy         Package Relation           Package Information              • Package Rame:             Test bundle               • Effective Date:             25:04:2021             •             • Package Type:             Bundle             • Validity:             30             •	Payment Type: Plepaid     Expiry Date: 30-39-2021     Priority: viry high	0

### 1.4.2 Modify Package

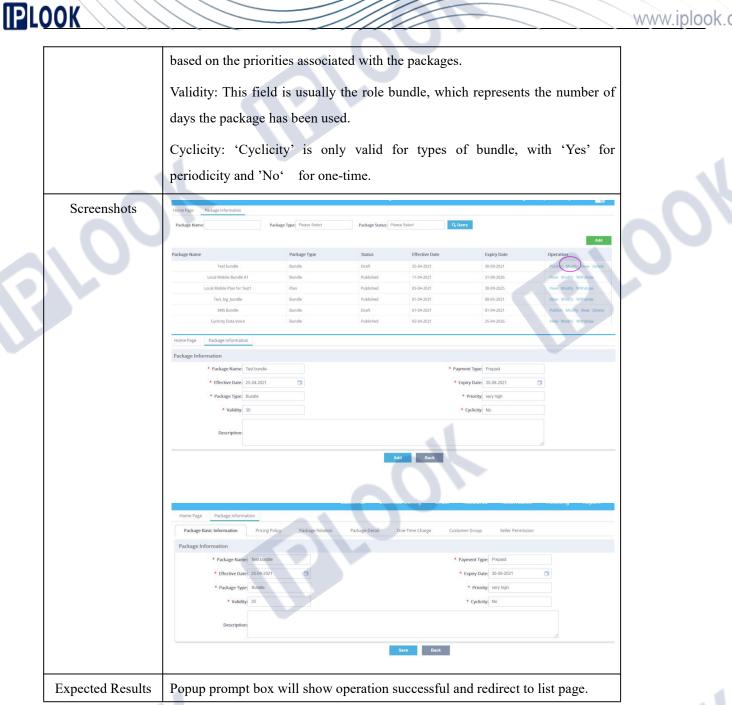
Objective	Modify
Preset Conditions	1. Network is normal.
	2. The system is started normally.
	3. Already existed record
Test Procedures	1. Click 'Business Config>package config'
	2. Click 'Edit' link on the page.
	3. Fill package basic form fields.
	4. Click 'submit'
Form fields	Package Name: define a name for the package.
explain	Payment Type: default for prepay
	Effective Date: means this package can be sell start date.
	Expiry Date: Packages can no longer be sold after expiration.
	Package Type: have three optional values
	'Plan': has no package fee and there is no free or benefit usage in the
	prepaid plan. The rating or pricing policies of prepaid plan are flat tariff.
	'Bundle': A bundle usually contains some free benefit usage
	Priority: When a customer subscribes to two or more packages, the rating is

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#### 1.4.3 Package Policy Configure

Objective	Package Policy Configure
Preset Conditions	1. Network is normal.
	2. The system is started normally.
	3. Already existed record
Test Procedures	1. Click 'Business Config>package config parameter'
	2. Click 'Edit' link on the page.
	3. Click 'Pricing policy'

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<b>IPL</b>	DOK		www.iplook.com
		4. On the left tree click green ICON to add policy group	
		<ol> <li>5. Base 'policy group' right key to add a policy</li> </ol>	
		<ol> <li>6. Fill right form page information and click submit.</li> <li>7. If type is hundle use should click softing perspector tob.</li> </ol>	
		<ol> <li>7. If type is bundle we should click setting parameter tab.</li> <li>8. click 'add' button.</li> </ol>	
		<ol> <li>9. Select Accumulation type</li> <li>10. Click save button.</li> </ol>	
		11. Click policy rule tab	
		12. Select a model to configure usually we select 'Accumulation'	
		13. Select right box 'data service' and click '+'	
		14. Setting benefits value if this policy rule benefits is for 2GB, we should	
		setting the 'to' value as 2048	
		15. Click '->'ICON	
		16. Select 'Measure Unit'	
	Screenshots	17. Setting tariff	
	Screenshots	Home Page Package Information	
		Package Basic Information Pricing Policy Package Relation Package Detail One-Time	
		Pricing Policy	
		Q Search	
		Pricing Policy	
		Q Search	
		Add New Policy	
		Use Policy Template	



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Package Basic Information Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission	1
Pricing Policy 2 🗱 Add Policy	
Q Search * Policy Name: 43 Data	
R Data ) 😫	
* Publicy Type: Data Service	
Description	
Sdoret	
Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission	
C In Basic Information Setting Parameters Policy Rule	
7.65	
ID Accumulation Code Accumulation Name Operation	
No record	
Page Record: 5 TotalRecord: 0 TotalRege: 0 CurrentPage: 1 First Previous Next Last 60	
Basic Information Setting Parameters Policy Rule	
Add	
ID Accumulation Code Accumulation Name Operation	
Save Cancel	
Page Record: 5 National call age: 0.CurrentPage: 1 First Previous Next Last GO	
National sms Part de la Maria de la Maria de la Maria	
Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission	
Basic Information         Setting Parameters         Policy Rule	
Rule Type:	
Accumulation Rule Time Rule	
Basic Information Setting Parameters Policy Rule	
Accumulation	
From>= Data Service peration	

Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission Setting Parameters Basic Info Policy Rule Unit:(MB) 😳 🍔 Accumulation Data Service From> To< Operation :0 0 2048 Policy Rule Setting Parameters Rule Type: Time Rul Unit:(MB) 😳 🍔 Accumulation Data Service From> To< Operation 0 2048 80 Basic Information Policy Rule Setting Parameters 0. Mode art Time Operation Flux Duration/Call Accumulation From ..... Pricing Policy Package R 08 Time Mode Measure Unit Flux Start Time End Tim Tariff 00:00:00 24:00:00 .... Holiday Tariff Unit:(MB) ... 0 2048 Pricing Policy Package Detai One-Time Ch Customer Grou 08 Time Mode Measure Unit Flux Rate 0 Start Time End Time ... 00:00:00 24:00:00 М

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Expected Results Popup prompt box will show operation successful.

#### 1.4.4 Package Relation

Objective	Configure package relation	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already existed record	
Test Procedures	1. Click 'Business Config>package config parameter'	
	2. Click 'Edit' link on the page.	
	3. Click package relation tab and click add button	
	4. Select relation type with Belong to.	
	5. Click query button.	
	6. Checked plan means subscriber subscribe this bundle should under this	
	plan	
	7. Click add.	
Screenshots	Home Page Package information	
	Package Basic Information Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission	
	Package Relation	
	Add Package Name Package Type Related Package Name Related Package Type Relation Type Created Date Operation	
	Return	
	Customer v Business Config v Order v Resource v Receivables v Ticketing v Rep	
	Home Page Package Information Add X	
	Package Basic Information         Package Information           Package Relation         Package Name: Test bundle         Relation Type: Beiong to	
	Add Package relation information	
	Package Name Package Type: Plan Query Operat	
	Package Code     Package Name     Package Type     Package State     Expiry Date	
	Image: Cost Mobile Plan for Test1     Plan     Published     30/09/2025       Image: Cost Mobile Plan for Test1     Plan     Published     31/12/2197	
	Page Record: 5 TotalRecord: 2 TotalPage: 1 CurrentPage: 1 First Previous Next Last GO	
	Add Back	

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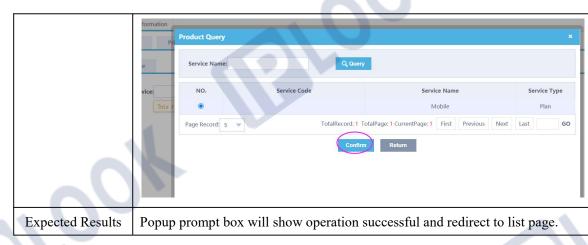
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Package Basic Informat	tion Pricing Policy	Package Relation Package D	letail One-Time Charge	Customer Group Se	eller Permission	
Package Relation						
Add						
Package Name	Package Type	Related Package Name	Related Package Type	Relation Type	Created Date	Operation
Test bundle	Bundle	Local Mobile Plan for Test1	Plan	Belong to	30-05-2021 02:55:58	Modify Delete
Test bundle	Bundle	Basic Package	Plan	Belong to	30-05-2021 02:55:58	Modify Delete
			Return			

# 1.4.5 Package Detail

Objective	Configure package detail					
Preset Conditions	1. Network is normal.					
	2. The system is started normally.					
	3. Already existed record					
Test Procedures	1. Click 'Business Config>package config parameter'					
	2. Click 'Edit' link on the page.					
	3. Click package detail tab and click add button					
	4. Click package tab.					
	5. Click select button					
	6. Checked mobile service and click confirm.					
Screenshots	Home Page Package Information					
	Package Basic Information Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission					
	Package Detail Add					
	NO. Details Name Details Type Details Quantity Operation					
	Return					
	Home Page Package Information					
	Package Basic Information Pricing Policy Package Relation Package Detail One-Time Char					
	Package Resource					
	Service:					
	Add Back					

# 



### 1.4.6 Package One-time Fee

Objective	Configure package one-time fee
Preset Conditions	1. Network is normal.
	2. The system is started normally.
	3. Already existed record
Test Procedures	1. Click 'Business Config>package config parameter'
	2. Click 'Edit' link on the page.
	3. Click one-time charge tab and click add button
	4. Fill form information
	5. Click add button.
Screenshots	Home Page Package Information Package Basic Information Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission
	Add One-Time Fee Name Charge Type Price(5) Operation
	No record
	Page Record: 10 TotalRecord: 0 TotalPage: 0 CurrentPage: 1 First Previous Next Last GO
	Return
	Home Page Package Information
	Package Basic Information Pricing Policy Package Relation Package Detail One-Time Charge Customer Group Seller Permission
	One-Time Charge
	* One-Time Fee Name: test fee * Amount(\$): 50
	Charge Code: One-Time Charge     Charge Type: Bundle Fee     Charge Type: Bundle Fee
	Add Return
Expected Results	Popup prompt box will show operation successful and redirect to list page.

### 1.4.7 Customer Group configure

Objective	Configure package customer group	
Preset Conditions	1. Network is normal.	

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2. The system is started normally.         3. Already existed record         Test Procedures       1. Click 'Business Config>package config parameter'         2. Click 'Edit' link on the page.         3. Click Customer group tab         4. Checked customer group         5. Click add button.         Screenshots         Verge ball thomas for proceeding the started thomas for proceeding the started the started thomas for the started the star	3. Already existed record         Test Procedures       1. Click 'Business Config>package config parameter'         2. Click 'Edit' link on the page.         3. Click Customer group tab         4. Checked customer group         5. Click add button.    Screenshots					-
Test Procedures       1. Click 'Business Config>package config parameter'         2. Click 'Edit' link on the page.         3. Click Customer group tab         4. Checked customer group         5. Click add button.         Screenshots         Memory Package Medicion         Group Customer Mane         Group Customer Mane         Office Customer Mane <t< td=""><td>Test Procedures       1. Click 'Business Config&gt;package config parameter'         2. Click 'Edit' link on the page.         3. Click Customer group tab         4. Checked customer group         5. Click add button.         Screenshots         Vore Fage Vackage Information         Vore V</td><td></td><td>2. The system is starte</td><td>d normally.</td><td></td><td></td></t<>	Test Procedures       1. Click 'Business Config>package config parameter'         2. Click 'Edit' link on the page.         3. Click Customer group tab         4. Checked customer group         5. Click add button.         Screenshots         Vore Fage Vackage Information         Vore V		2. The system is starte	d normally.		
1. Click 'Edit' link on the page. 3. Click Customer group tab 4. Checked customer group 5. Click add button. Screenshots   Here Fage Package Relation     Peckage Relation     Image: Customer Manage     Customer Manage </td <td><ul> <li>Click 'Edit' link on the page.</li> <li>Click Customer group tab</li> <li>Checked customer group</li> <li>Click add button.</li> </ul> Screenshots            <i>Vettage Vettage Volumentian</i> <ul> <li>Pettage Relation</li> <li>Pettage Relation</li></ul></td> <td></td> <td>3. Already existed reco</td> <td>ord</td> <td></td> <td></td>	<ul> <li>Click 'Edit' link on the page.</li> <li>Click Customer group tab</li> <li>Checked customer group</li> <li>Click add button.</li> </ul> Screenshots <i>Vettage Vettage Volumentian</i> <ul> <li>Pettage Relation</li> <li>Pettage Relation</li></ul>		3. Already existed reco	ord		
<ul> <li>3. Click Customer group tab</li> <li>4. Checked customer group</li> <li>5. Click add button.</li> </ul> Screenshots                 Package Balck Information                  Package Balck Information                  Package Balck Information	<ul> <li>3. Click Customer group tab</li> <li>4. Checked customer group</li> <li>5. Click add button.</li> </ul> Screenshots          Very Package Information         Package Information         Pickage Information     <	Test Procedures	1. Click 'Business Cor	nfig>package config paramete	er'	
4. Checked customer group         5. Click add button.         Screenshots         Peckage Back Information         Peckage Back Informatin </td <td>4. Checked customer group 5. Click add button. Screenshots          More Page Package Indomation       Package India To Test Group       Seler Permission         Group Customer Name:       Customer Manie       Customer Manie       Seler         1128       Local Prepaid Mobile       04:11:200       SuperAndini         1129       Tourist Prepaid Mobile       04:11:200       SuperAndini</td> <td></td> <td>2. Click 'Edit' link on</td> <td>the page.</td> <td></td> <td></td>	4. Checked customer group 5. Click add button. Screenshots          More Page Package Indomation       Package India To Test Group       Seler Permission         Group Customer Name:       Customer Manie       Customer Manie       Seler         1128       Local Prepaid Mobile       04:11:200       SuperAndini         1129       Tourist Prepaid Mobile       04:11:200       SuperAndini		2. Click 'Edit' link on	the page.		
Screenshots       Home Page       Package Information         Package Black Information       Package Relation       Package Detail       One-Time Charge       Castomer Group       Seller Permission         Group Customer Name       C Cover       Group Customer Name       Created Date       Seller         128       Iccel Prepaid Mobile       04:11:200       SuperAdmin         1120       Tourist Prepaid Mobile       04:11:200       SuperAdmin	S. Click add button.         Screenshots       More Page Package Information       Package Relation       Package Detail       One-Time Charge       Coloner Group       Seler Permission         Group Customer Name       Court       Group Customer Name       Court       Seler       Seler         128       Local Prepaid Mobile       04:11200       SuperAdmin         1129       Tourist Prepaid Mobile       04:11200       SuperAdmin         1120       Test Group       24:05:3021       SuperAdmin		3. Click Customer gro	up tab		
Screenshots       Home Page       Package Information         Package Bask Information       Package Relation       Package Relation         Group Customer Name       Customer Group       Seller Permission         Group Customer Id       Group Customer Id       Group Customer Name       Created Date         1128       Local Prepaid Mobile       04;11:22:0       SuperAdmin         1129       Touritt Prepaid Mobile       04:11:20:0       SuperAdmin         1132       Tet Group       24:05:20:1       SuperAdmin	Screenshots         Home Page         Package Information           Package Basic Information         Pricing Policy         Package Detail         One-Time Charge         Colomer Group         Seller Permission           Group Customer Name         Q Gonry         Information         Package Detail         One-Time Charge         Colomer Group         Seller           Image: Customer Name         Created Date         Seller         Seller         Seller           Image: Image: Image: Customer Name         Created Date         Seller         Seller           Image:		4. Checked customer	group		
Package Bask Information       Pricing Policy       Package Relation       Package Detail       One-Time Charge       Cestomer Edrup:       Seller Permission         Group Customer Name:       Q. Overy       Control over Strategies       Seller       Seller         Group Customer Name:       Q. Overy       Seller       Seller       Seller         128       Local Prepaid Mobile       04:11:2020       SuperAdmin.         1129       Tourist Prepaid Mobile       04:11:0202       SuperAdmin.         1121       Text Group       24:05:202       SuperAdmin.	Package Basic Information     Pricing Policy     Package Belation     Package Detail     One-Time Charge     Cistomer Group       Group Customer Name     Qoury       Group Customer Id     Group Customer Name     Created Date     Seller       1128     Local Prepaid Mobile     04:11-20:0     SuperAdmin       1129     Tourist Prepaid Mobile     04:11-20:0     SuperAdmin       1132     Test Group     24:05-20:1     SuperAdmin		5. Click add button.	-		
Group Customer Name       Created Date       Seller         Group Customer Id       Group Customer Name       Created Date       Seller         128       Local Prepaid Mobile       04:11:2020       SuperAdmin.         1129       Tourist Prepaid Mobile       04:11:2020       SuperAdmin.         1121       Text Group       24:05:2021       SuperAdmin.	Group Customer Name       Q Owry         Group Customer Id       Group Customer Name       Created Date       Seller         1128       Local Prepaid Mobile       04.11-20.0       SuperAdmin.         1129       Tourist Prepaid Mobile       04.11-20.0       SuperAdmin.         1132       Test Group       24.05-20.21       SuperAdmin.	Screenshots	Home Page Package Information			
1128     Local Prepaid Mobile     04-11-2020     SuperAdmin       1129     Tourist Prepaid Mobile     04-11-2020     SuperAdmin       1112     Test Group     24-65-2021     SuperAdmin	1128     Local Prepaid Mobile     04,11-2020     SuperAdmin       1129     Tourist Prepaid Mobile     04-11,2020     SuperAdmin       1132     Test Group     24-05-2021     SuperAdmin	10			mer Group Seller Permission	<b>N</b>
Image: 1129         Tourist Prepaid Mobile         04-11 2020         SuperAdmin           1132         Test Group         24-05-2021         SuperAdmin	Image:					
1132 Test Group 24-05-2021 Sugerfulmin	Test Group 24-05-2021 SugerAdmin					
Page Record: 10 w	Page Record: 10 w TotalRecord: 3 TotalPage: 1 CurrentPage: 1 First Previous Next Last					
	Add Return		Page Record: 10 💌	TotalReco	rd: 3 TotalPage: 1 CurrentPage: 1 First Previous Next Last	
						-
		Expected Results	Popup prompt box will	show operation successful ar	nd redirect to list page.	

# 1.4.8 Sell permission configure

Objective	Package	Sell Permission	n configure							
Preset Conditions	1. Netw	. Network is normal.								
	2. The s	system is started	l normally.							
	3. Alrea	dy existed reco	rd							
Test Procedures	1. Click	'Business Con	fig>package config para	umeter'						
	2. Click	2. Click 'Edit' link on the page.								
		3. Click Sell permission tab								
	4. Checked Sell Permission									
	5. Click	add button.								
Screenshots	Home Page Pa	ackage Information								
Screenshots	Home Page Pa Package Basic Info		Package Relation Package Detail One-Ti	me Charge Customer Group Seller Permission						
Screenshots			Package Relation Package Detail One-Tir	me Charge Customer Group Setter Permission						
Screenshots	Package Basic Info	ormation Pricing Policy	Package Relation Package Detail One-Ti	me Charge Customer Group Seller Permission Created Date						
Screenshots	Package Basic Info	ormation Pricing Policy	l.							
Screenshots	Package Basic Info	remation Pricing Policy Q Query Role Id 1295 1	Role Name AdminRole SuperRole1	Created Date 06-11 2020 20-05-2015						
Screenshots	Package Basic Info	Pricing Policy Q Query Role Id 1296 1 1299	Role Name AdminRole SuperRole1 Finance	Created Date 06-11/2020 20-05-2015 29-01-2021						
Screenshots	Package Basic Info	remation Pricing Policy Q Query Role Id 1295 1	Role Name AdminRole SuperRole1	Created Date 06-11 2020 20-05-2015						

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Expected Results	Popup prompt box will show operation successful and redirect to list page.

#### 1.4.9 Change package status

							1
Objective	Change package stat	us					
Preset Conditions	1. Network is norma	ıl.					
	2. The system is star	rted normally					
	2. The system is star	ited normany.					
	3. Already existed r	ecord					
Test Procedures	1. Click 'Business C	Config>package	config par	ameter'			
		• • •	• •				
	2. Click the action li	ink on operation	column				
Screenshots	Home Page Package Information						
	Package Name: Packag	e Type: Ploaso Soloct   Package	Status: Please Select	C, Query			
						Add	
	Package Name	Package Type	Status	Effective Date	Expiry Date	Operation	
	33	Value Added Services	Draft	04-05-2021	05-06-2021	Publish Modify View Selete	
	33	Bundle	Draft	25-05-2021	04-05-2021	Publish Modify View Delete	
	222	Plan	Draft	05-05-2021	26-05-2021	Publish Modify View Delete	
	1111	Plan	Draft	18-05-2021	28-05-2021	Publish Modify View Delete	
	Local Mobile Bundle A1	Bundle	Published	11-04-2021	31-08-2026	View Modify Withdraw	
	Local Mobile Plan for Test1	Plan	Published	05-04-2021	30-09-2025	View Modify Withdraw	
	Test_log_bundle	Bundle	Withdraw	01-04-2021	08-05-2021	RePublish View	
Expected Results	Popup prompt box w	vill show operation	on success	sful and red	lirect to li	ist page.	
Notes	Only publish status o	can use by custor	ner subsc	ribed.			

# 4. Customer Management Functions

# **1.1** Customer Management

### 1.1.1 Customer On-boarding

Objective	Customers must register and activate the service in the BOSS system before using the service
Preset Conditions	1. Network is normal.
	2. The system is started normally.
	3. Already import MSISDN ICCID
	4. Already configured Plan/Bundle

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Test Procedures	1. Click 'Customer>Customer On-boarding'	
	2. Click 'new customer' tab	
	3. Fill customer basic information.	
	4. Fill red remark fields another can by default or blank.	
	5. Click next button	
	6. On the next page to select plan	
	7. Select MSISDN/ ICCID and after click submit button go to payment page	
	8. Confirm on-boarding fee and click pay will go to print page	
Screenshots	Home Page Customer On-boarding	
	Customer Information	
	Title:      Mit	
	Residency Status: Turkey     Country: Norfok Island	
	Town/Clty:	
	P.O.Box Email:	
	ID Type: Drivers Licence  ID File Upload: Attach Customer Group: Local Prepaid Mobile	
	Account Information	
	* Account Name: Rojhon zhang	
	Payment Type: Pirpaid     Service Type: Mobile     Bill Medium: Email     Email	
	Home Page Customer On-boarding Customer Info Query Type: Value: Q.Query	
	Select         Cuntomer Name         Relidency Status         ID Number         Email Address         Contact Number           Image: Relidency Status         ID Number         Email Address         Contact Number	
	Page Record: 5 v TotalRecord: 1 Tota	
	Select package	
	Package Name: Q. Qurry	
	Select         Package Name         Package Type         Payment Type         Description           Basic Package         Plan         Prepaid         Basic Package	
	Local Mobile Plan for Test1     Plan     Prepaid  Pgge Record: 5      TotalRecord: 2 TotalPage: 1 CurrentPage: 1 First     Previous     Net     Last     GC	
	Package Detail	
	Make	
	* Sorvice Number: Soluted	
	Service Attribute	
	*KOD: Select	
	Value Added Services	
	Order Information	
	Order Remarks:	
	box.	

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					-
	Home Page Customer On-boarding				
	Cost Details				
	Cost Name	Cost Type	Unit Price	Total	
	Default Balance 10\$ SIM Fee 5\$	Balance One-Time Charge	10.00	10.00	
	Tax Rate 0 %	and this charge		Cost 15.00	
				Tax 0.00	
				Total Cost 15.00 \$	
	Payment				
	* Payment Method: Cash	¥			
		Cancel	Pay		
			-		
	Home Page Customer On-boarding				
	Customer Name	Rojhon zhang	Contact Number		
	Email MSISDN	17700000010	Address Transaction Type		
	Plan/Bundle	Basic Package	Payment Type		
	ICCID	3			
	No	Description	Default Balance \$	Amount 10.00	
			SIM Fee \$ Subtotal \$	5.00	
			GST 0 % \$ Poundage \$	0.00	
			Total Payment \$	15.00	
	Customer Signature:			CSR Signature:	
				P	
Expected Results	Popup prompt box	will show operation	successful		1
Expected Results	· spup prompt oux		540005141.		4
Notes	This case only com	plete subscriber info	rmation register	on boss	
	system, another bac	kend service will au	o notify to core	network, it will take	
				to check the status, it	
	should be complete				

# 1.1.2 Customer Buy Bundle

Objective	To test buy Bundle	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already register service and subscriber status is normally.	
Test Procedures	1. Click 'Customer>Customer Buy Bundle'	
	2. To locate the MSISDN.	
	3. Select bundle	
	4. Select MSISDN and after click submit button go to payment page	
	5. Confirm Bundle fee and click pay will go to print page	

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Screenshots	6	er On-boarding Order Information Bu	Juy Bundle				
	Customer Info						
	Query Type: Service	ce Number Value: 1850755282	824 Q. Query				
	Select	Customer Name	Residency Status	ID Number	Email Add		
	O Page Record: 5 🐨	zhang rong giang	Turkey		zhangrq@supe	erssoft.com 123123 CurrentPage: 1 First Previous Next Last GC	
					Hudmoores .	Currentrage: 1 reaction and a second	
	Select Account						
	Account ID:	Account Name:	9	Q, Query			
	Select	Account ID		Account Name		Payment Type Prenaid	
	Page Record: 5 🐨	202980		zhang rong qiang	TotalRecord: 1 TotalPage: 1 (	Prepaid CurrentPage: 1 First Previous Next Last GC	
						And State of the Annual Annua	
	Package Name:	Q Query					
	Select	Package Name	Package Type	Price(\$)	Payment Type	Description	
	•	Data-Voice Bundle Cyclicity Data-Voice	Bundle	28.00	Prepaid Prepaid	Data-Voice Bundle Test Cyclicity Data-Voice Test	
	0	Voice Bundle	Bundle	55.00	Prepaid	Test	
	O Page Record: 5 🐨	Unlimit Data	Bundle	250.00	Prepaid TotalRecord: 4 TotalPage: 1 Curren	1111 ntPage: 1 First Previous Next Last GO	
	Package Detail					The object of the second	
	Package Detail Mobile						
	Existing						
		Number: 18507552824 Q.Se	Select				
	Home Page Customer Cost Details	r On-boarding Order Information Buy	Bundle				
		Cost Name	Cost Type		Unit Price	Total	
		ice Bundle Fee	One-Time Charge		28.00	28.00	
	Tax Rate 0	%				Cost 28.00 Tax 0.00	
						Total Cost 28.00 \$	
	Payment						
	* Payment Meth	nhod: Cash 💌					
				Cancel Pay			
	Home Page Custome	er On-boarding Order Information Bu	iy Bundle			Print Date 30-05-2021 14:09:00	
	Reciept Details						
		Customer Name zhang rong qiar Email zhangrg@supe		_	Contact Number Address	123123 shenzhen nanshan disc	
		Email zhangrq@super		_	Transaction Type		
		Plan/Bundle Data-Voice Bun	ndle		Payment Type	Prepaid	
			Description			Amount	
	No			F	Bundle Fee \$ Subtotal \$	28.00 28.00	
	No						
	No				GST 0 % \$ Poundage \$	0.00	
	No						201
	No Customer Signature :				Poundage \$	0	VD,
					Poundage \$	028.00	00,
					Poundage §	028.00	00,
					Poundage §	028.00	00,

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### **1.2** Subscriber Management

# 1.2.1 SIM replacement

Objective	SIM replacement	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already register service and subscriber status is normally.	
Test Procedures	1. Click 'Customer>SIM replacement'	
	2. To locate the MSISDN.	
	3. Click 'SIM Card Change' link	
	4. Select new SIM	
	1. Click 'submit' button if configured fee will go to payment page.	
	5. To click pay button	
	Customer Info  Guarry Type: Service Namber Under: 2024 Covery  No. Customer Name Service Number Status Coverted Date Operation  Active/Under Service Number Coverted Date Operation  Service Number Servi	
	Sim Replacement Fee One-Time Charge 5.00 8.00 Tax Rate  Tax Rate T	
Expected Results	Popup prompt box will show operation successful.	

# 1.2.2 Subscriber Suspend

Objective	Subscriber Suspend	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already register service and subscriber status is normally.	

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'Customer>Subscriber	Suspend'			
cate the MSISDN.				
'Deactivation' link				
'OK' button on the po	op-up confirm	box.		
lundle Subscriber Suspend Sim Replacement Plan Change	e Value: 2824	Q, Query	1	
Customer Name Service Name	Service Number	Status	Created Date	Operation
zhang rong qiang Mobile	18507552824	Active/Used TotalRecord: 1 TotalPage: 1 C		Next Last GO
rompt box will show op	eration succes	sful.		
Ban	e source Hume * Deactivation' link * Deactivation' link * OK' button on the por the source Hume * Source Hume * Source Hume * Source Hume * Source Hume * Source Hume * Source Hume	*Deactivation' link 'OK' button on the pop-up confirm nde televeler Surgerier Plan Change televeler Name Value 2024 Custemer Name Service Name Service Number dual group gieling Mobile 10507552824	exate the MSISDN. 'Deactivation' link 'OK' button on the pop-up confirm box. nd	exate the MSISDN. 'Deactivation' link 'OK' button on the pop-up confirm box.

#### 1.2.3 Subscriber Resume

Objective	Subscriber Resume
Preset Conditions	4. Network is normal.
	5. The system is started normally.
	6. Already register service and subscriber status is normally.
Test Procedures	5. Click 'Customer>Subscriber Resume'
	6. To locate the MSISDN.
	7. Click 'Activation' link
	8. Click 'OK' button on the pop-up confirm box.
Screenshots	Home Page Boy Bundle. Subscriber Support Sim Replacement Plan Dange
	Customer Info
	Query Type Service Number w Value: 2824 Q. Query
	NO. Customer Name Service Name Service Number Status Created Date Operation
	1 zhang rong gjang Mobile 18507552824 ActiveUsed 19-04-2021 DeactiveItion
	Page Record: 10 # TotalRecord: 1 TotalPage 1 CurrentPage 1 First Previous Next Last GO
Expected Results	Popup prompt box will show operation successful.

# 1.2.4 Subscriber Disconnection

Objective	Subscriber Resume	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already register service and subscriber status is normally.	

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Test Procedures	1. Click 'Custome	er>Subscriber	Disconnecti	on'		
	2. To locate the M	ISISDN.				
	3. Click 'Disconn	ection' link				
	4. After confirm s	ubscriber pac	kage inform	ation to clic	k 'submit'	button
Screenshots						
	Query Type: Service Number	*	Value: 2824	٩٩	uery	
	NO. Customer Name	Service Name	Service Number	Status	Created Date	Operation
	1 zhang rong qiang	Mobile	18507552824	Active/Used	19-04-2021	Disconnection
	Page Record: 5 🐨			TotalRecord <mark>: 1</mark> TotalPage: 1	CurrentPage: 1 First Previ	ous Next Last GO
	Package Affected By Disconnection					
	Package Id	Package Name		Effective Date		Expiry Date
	26404	Basic Package		19-04-2021		
	26404 26404	Data-Voice Bund	e	21-04-2021		
	26404	Data Bundle		23-04-2021		
	26404	Test_log_bundk		26-04-2021		
	Page Record 5			TotalRecord: 7 TotalPage: 2	CurrentPage: 1 First Previ	ous Next Last GO
			Submit Cancel			

## **1.3** Subscriber Information

# 1.3.1 View Subscriber Information

Objective	View Subscriber Information
Preset Conditions	1. Network is normal.
	2. The system is started normally.
	3. Already register service and subscriber status is normally.
Test Procedures	1. Click 'Customer>Subscriber Information
	2. To locate the MSISDN.
	3. Click 'view' link
Screenshots	1. Include basic package information, such as expiration date, balance, etc

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	Subscriber Information						
	Query Type: Service Number	✓ 2824 Q Query					
	Customer Name Service	ce Name Service Number	Customer Type	Status	Created Date Sel	ler Op	
					04-2021 14:24:32 Super-	199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199 - 199	
	Page Record: 5			TotalRecord: 1 TotalPage: 1	CurrentPage: 1 First Previous		
	Basic Info Package Info	Payment Info Cdr List					
	Subscriber Basic Info	494364					
	Customer Name: zhang ron Service Number: 18507552			Status: Active/Used			
	Balance: \$3.30	024		Expiry Date: 22-12-2021			
	Balance: \$3.30			Expiry Date: 22-12-2021	15:14:24		
~ 0~		cibed package infor	mation				
	Plan/Bundle Information						
	Purchase Period: 01-05-2021	- 30.05-2021 - Q.Query					
	Choice	Package Name	Package Type	Package Inst ID	Effective Date Expiry Date	Package F	
	•	Data-Voice Bundle			-05-2021 14:08:44 28:08-2021 14:		
	Page Record: 5		То	otalRecord: 1 TotalPage: 1 Co	urrentPage: 1 First Previous Ne	ext Last	
	Free Benefits						
	Free Benefits	Total	U1	sed	Left		
	National call	4mins	Orr	nins	4mins		
	National sms	200sms	05	sms	200sms		
	Data Service Parte Record 6 w	1024.00MB		MB otalRecord: 3 TotalPage: 1 Ct	1024MB urrentPage: 1 First Previous Ne	xt Last	
	3. Subscriber Paym	nent records				xt Last	
	3. Subscriber Paym					nt Last	
	3. Subscriber Paym	nent records				of Last	
	3. Subscriber Paym	nent records				at Lat	
	3. Subscriber Paymer Basic Info Payment Info Payment Period: 01.05-2021	Person Info Cdr List		otalilecord 3 Totalibae 1 Cr	rrentPaoe 3 First Previous No		
	Peer Record         •           3. Subscriber Payment           Ratic toto           Payment Info           Payment Refed:           Payment Time	nent records Permet Ma				Amount(3)	
	Peer Record         •           3. Subscriber Payment           Ratic toto           Payment Info           Payment Refed:           Payment Time	Personer Info Cdr List Cdr List Cdr List Coperation Type	Operation Description Durdie Fee	Charge Type Boy Bundle	rrentPage 1 First Previous No	Amsunt(3) 28.00	
	Peer Record 5 3. Subscriber Payment Resic tolo Payment Info Payment Refered: 01.65.2021 Payment Time Sord: 2021 1400.64 1853	Personer Info Cdr List Cdr List Cdr List Coperation Type	Operation Description Durdie Fee	Charge Type Boy Bundle	csr SuperAdmin	Amsunt(3) 28.00	
	A. Subscriber Paymer Backage Info Payment Info Payment Period: 01.05.2021 Payment Time 30.05.2021 14.05.44 Page Record: 5 V	Person Info Cdr List Cdr Cdr List Cdr L	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(3) 20.00 t Los	
	A. Subscriber Paymer Backage Info Payment Info Payment Period: 01.05.2021 Payment Time 30.05.2021 14.05.44 Page Record: 5 V	Personer Info Cdr List Cdr List Cdr List Coperation Type	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(3) 20.00 t Los	
	A. Subscriber Paymer Backage Info Payment Info Payment Period: 01.05.2021 Payment Time 30.05.2021 14.05.44 Page Record: 5 V	nent records Permet ING Cir List Cir Cir Cir Cir Cir Cir Cir Cir Cir Cir	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(3) 20.00 t Los	
	3. Subscriber Paymer Payment Info Payment Period: 0165-2021 Payment Period: 0165-2021 Payment Time Sold:-2021 1406.4 [15] Page Record: 5 [15] 4. Subscriber CD	nent records Person life cir List cir vanter prosol 2005 2021 Conrect cir Vanter Data Vace number Data Vace number Data Vace number Cir List	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(3) 20.00 t Los	
	Peer Record 5	nent records Person life cir List cir vanter prosol 2005 2021 Conrect cir Vanter Data Vace number Data Vace number Data Vace number Cir List	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(5) 20.00 t Last s tab.	
	Peer Record 5	nent records Permet Info Cdr List Cdr List	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(3) 20.00 t Los	
	Peer Record 5	nent records Perment Into Cor List Cor List Cor Number Operation Type Data Vece Hundle DR records.here cas Cot List Transfer Col: Ref Col:	Certation Description Bundle Fee	Charge Type Buy Bundle Utilizent 1 TotalPage 1 Cu	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(5) 20.00 t Last s tab.	
	3. Subscriber Paymer Backage into Payment Into Payment Time 30 of 2021 100.04 9 of 2021 100	nent records Permet Info Cdr List Cdr List	Operation Description Bundle Fee Tot N view all	Charge Type Boy Bundle Utilizeord 1 TotalPage: 1 Cur CDR rec	CSR SuperAdmin rentPage: 1 First Previous Nex	Amount(5) 28.00 t Last s tab.	
	3. Subscriber Paymer Backage into Payment Into Payment Time 30 of 2021 100.04 9 of 2021 100	nent records Pereord the cdr List Cdr List Cdr List Operation Type Data Marker Data Marker Cdr List Cdr List	Operation Description Bundle Fee Tot N view all	Charge Type Boy Bundle Utilizeord 1 TotalPage: 1 Cur CDR rec	reet/bace 1 First Previous No SuperAdmin reet/bage 1 First Previous Nez cords on this	Amount(5) 28.00 t Last s tab.	
	3. Subscriber Paymer Backage into Payment Into Payment Time 30 of 2021 100.04 9 of 2021 100	nent records Person Info Cdr List Cdr L	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	reet/bace 1 First Previous No SuperAdmin reet/bage 1 First Previous Nez cords on this	Amount(5) 28.00 t Last s tab.	
	Service Humber Date Upload Flag	nent records Person Info Cdr List Cdr L	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	CSR SuperAdmin rentPage 1 First Previous New Cords on this Charge Type Package Name	Amount(5) 20.00 t Lost S tab.	
	Service Humber Date Upload Flag	nent records Person Info Cdr List Cdr L	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	CSR SuperAdmin rentPage 1 First Previous New Cords on this Charge Type Package Name	Amount(5) 20.00 t Lost S tab.	
	Service Humber Date Upload Flag	nent records Person Info Cdr List Cdr L	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	CSR SuperAdmin rentPage 1 First Previous New Cords on this Charge Type Package Name	Amount(5) 20.00 t Lost S tab.	
	Section Period 5.221     Section Period 10.5.221	nent records	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	CSR SuperAdmin rentPage 1 First Previous New Cords on this Charge Type Package Name	Amount(5) 20.00 t Lost S tab.	
Expected Results	Service Humber Date Upload Flag	nent records	Operation Description Durdie Fee Total Flux(G&AMB.XKB) D	Charge Type Buy Bundle Buy Bundle CDR reco	CSR SuperAdmin rentPage 1 First Previous New Cords on this Charge Type Package Name	Amount(5) 20.00 t Lost S tab.	

# **1.4** Manage Customer

#### 1.4.1 View Customer Information

Objective	View Customer Information	
Preset Conditions	1. Network is normal.	
	2. The system is started normally.	
	3. Already register customer.	
Test Procedures	1. Click 'Customer>Manage Customer	
	2. To locate customer.	
	3. Click 'customer name' column link	
Screenshots	Refer to 4-1.3.1 View Subscriber Information test case.	
Expected Results	Will response correct query results.	]

### 1.4.2 Modify Customer Information

Objective	Modify	Custo	omer Info	rmation					
Preset Conditions	1. Netv	vork i	s normal.						
	2. The	syster	n is starte	ed normally.					
	3. Alre	ady re	gister cu	stomer.					
Test Procedures	1. Click	k 'Cu:	stomer>N	Ianage Customer					
			customer.	Ū.					
	3. Clicl	k 'Edi	t' link						
	4. Fill	custor	ner form	basic information	.•				
Screenshots	Subscriber Disc	connection	Subscription Information	Manage Customers					
	ner Name:		Service Number:	Q Query					
	<u>_Search</u> ♥	<i>b</i>							
	omer Name	Title	Contact Number	Group	Region	Create Date	Created	Status	Operation
	jhon.zhang	Male		Local Prepaid Mobile		30-05-2021	SuperAdmin	Normal	Modify
	hang.giang	Male		Local Prepaid Mobile, Tourist Prepaid Mobile		24-05-2021	SuperAdmin	Normal	Modify
	sss ddddd	Male		Local Prepaid Mobile		19-05-2021	SuperAdmin	Normal	Modify
		Male	138077423	Local Prepaid Mobile, Tourist Prepaid Mobile	Erzincan	19-05-2021	SuperAdmin	Normal	Modify
	ihon zhang						2		
	1 <u>9 2021 0510</u>	Male		Local Prepaid Mobile, Tourist Prepaid Mobile	Adana	10-05-2021	SuperAdmin	Normal	Modify
	10/10/2020			Local Prepaid Mobile,Tourist Prepaid Mobile Local Prepaid Mobile,Tourist Prepaid Mobile Local Prepaid Mobile	Adana	10-05-2021 06-05-2021 06-05-2021	SuperAdmin SuperAdmin SuperAdmin	Normal Normal Normal	

			1		
111	A /5 A /	1125		1	com
V/V		11.1	1 ( ) ( )	К	
Y Y	YY YY.	10	00	1.	0011

	Home Page Subscripter Lisconnection Subscription information Nanage Lustomers     Busic Information Account Information     Customer Information			
	the ending ends ends ends end ends      True     Encingent*			
	First Name: Rojhon Middle Initial:     Ast Name: Zhang	Date of Birth:	G	
	* Residency Status: Turkey	Country: Norfoli	k Island	
	Town/City:			
	Street Address:	PostCode:		
	P.O.Box:	Email:		
	ID Type: ID Card 👻	Contact Phone:		
	ID File: Attach	* Customer Group: Local F	Prepaid Mobile	
$\cdot \mathbf{O}$	Sar	Return		$\mathbf{O}$
Expected Results	Popup prompt box will show operation succ	essful.		

# 5. Order Functions

### 1.1 Order

### 1.1.1 Order Information

Objective	-	erations re l in the ord			ubscrib	er will g	generate or	ders, wł	nich can	be	
Preset Conditions	1. Net	1. Network is normal									
	2. The	2. The system is started normally.									
Test Procedures	1. Clic	. Click 'Order>Order information									
						er and c	lick search	button.			
Screenshots	Home Page	Order Information									
		Service Number: Order Status: • Unp Order Period:		order ID: ed • Completed	• Pending •	UnPay • In Progre	Q. Query				
	Advanced Sear		ompleted Time	Customer Name	Service Number	Operation Type	Operation Description	CSR	Status	Operation	
	30685	30-05-2021 14:08:44 30-1		zhang rong qiang	18507552824	Buy Bundle	Data-Voice Bundle	CSR SuperAdmin	Completed	Invoice	
	30884	30-05-2021 13:53:29		Rojhon zhang	17700000010	Customer On- boarding	Basic Package	SuperAdmin	Submitted	Invoice	
	30663	24-05-2021 15:45:22 24-	05-2021 15:46:00	bbbbb 111	17700000014	Buy Bundle	Data-Voice Bundle	SuperAdmin	Completed	Invoice	
	30682	24-05-2021 15:44:21		zhang qiang	13800880110	Customer On- boarding	Basic Package	SuperAdmin	Submitted	Invoice	
	30681	19-05-2021 19:16:35 19-1	05-2021 19:18:00	ssss ddddd	17700000009	Buy Bundle	Data-Voice Bundle	SuperAdmin	Completed	Invoice	
	nenne	19.05.2021 19:09:10 19.	05-2021 19-14-00	ssss Adddd	1770000009	Customer On-	Racir Parkana	SuparAdmin	Completed	Invoire	
Expected Results	Display	y search re	esults.								

#### **1.1.2** Counter Sell

Objective	Counter sales is mainly to provide operators with inventory sales functions, such as top-up cards, mobile phones, etc., on the premise that these inventory must be defined and stored first
-----------	--

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Preset Conditions	1. Network is normal
	2. The system is started normally.
Test Procedures	1. Click 'Order>Counter sell
	2. Locate a customer or use anonymous sell.
	3. Select warehouse.
	4. Select inventory type.
	5. Select Inventory that need to be prepared for sale
	<ul><li>6. Click 'submit' button and go to payment confirm page.</li></ul>
	<ul><li>7. Click 'pay' button to complete this counter sell business.</li></ul>
Screenshots	Customer Info
Sereensnots	Query Type: Query Ra
	Select Customer Name Residency Status ID Number Email Address Contact Number
	Query Warehouse
	Query Terms: Warshouse Name Value: Q Query
	Choose         Warehouse Name         Manager         Contact Number           Image: I
	O     Turking Userial in the metalogical       D     Turking Userial in the metalogical
	O Turkey Internal Admin 9999999
	Page Record: 3 TotalPage 1 CurrentPage 1 First Previous Next Last GO
	Query Terms: Inventory Name Value: Q. Diany
	Choose         Inventory Name         Inventory Code         Price(\$)         Quantity           Image: Im
	510 Top-Up Cards 10.00 80
	Image Record:         5         TotalRecord:         TotalRecord:         Test         Previow         Next         Last         GO
	Orderly Inventory
	Query Terms: Inventory Number Value: Q Owny
	Choose     Inventory Name     Inventory Code     Inventory Number       Image: State
	\$10 Top-Up Cards         CA600000011
	Page Record: 5 TotalRecord: 80 TotalRage: 16 CurrentPage: 1 First Previous Next Last GO
	Inventory Sale
	Inventory Code Inventory Name Price Quantity Tax Rate Tax Fees Amount Operation undefined CARD000011 \$10 Top-Up Cards 10.00 1 0 0 10 Delete
	Tax 0 s
	Detail
	Remark
	Saterit
0	Remark

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Home Pag		tion Set	rvice Information	Order Informatio	n Counter Sale				
Inventor	y Detail								
ID	Inventory Name		Quantity	Price	Discount Price	Tax Rate	Taxes fees	Discount price	Amount
1042	\$5 Top-Up Cards		1	5.00	0	0%	0	5.00	5.00
									Tax 0.00 \$
									Total Cost 5.00 s
	Remark:								
					Cancel	Pay			

### 1.1.3 Counter Order

Objective	Counter sal be found in					s, so qu	ery sales in	nformation can
Preset Conditions	<ol> <li>Network</li> <li>The syst</li> </ol>		ed norma	lly.		L		
Test Procedures	1. Click 'O 2. System s				and cl	ick sear	ch button.	
Screenshots	Home Page Counter Sale Ord Query Order Query Terms: Order ID	er Value;		Q, Query				
	Order ID	Customer Name	Total Amount	Paid Amount	Status	CSR	Create Date	Operation
	253564960834164605	anonymous	5.00	5.00	Finish	SuperAdmin	30-05-2021 16:56:37	View Invoice
	244766560957340635	anonymous	5.00	5.00	Finish	SuperAdmin	06-05-2021 10:14:55	View Involce
	244763048726862811	anonymous	30.00	30.00	Finish	SuperAdmin	06-05-2021 10:00:58	View Invoice
	241961131810330294	felix a4	5.00	0.00	Cancel	SuperAdmin	28-04-2021 16:27:09	View
	241958698505836214	felix a4	20.00	20.00	Finish	SuperAdmin	28-04-2021 16:17:29	View Invoice
	Page Record: 5					TotalRecord: 18 Tota	IIPage: 4 CurrentPage: 1 First	Previous Next Last GO
Expected Results	Display sea	rch results						

# 6. Receivables Functions

## **1.1** Prepaid-Top-up

#### 1.1.1 Top-up

Objective	To test subscriber top-up.	
Preset Conditions	1. Network is normal	

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	2. The system is started normally.
	3. Subscriber already created.
Test Procedures	1. Click 'Receivables>Top-Up
	2. Locate subscriber
	3. Select subscriber
	4. Select recharge face.
	5. Click 'payment' button
	6. After recharge successfully we can go to '4-1.3.1 View subscriber
	information' to check the balance.
	information to check the balance.
Screenshots	tome Page Top-Up Filter Items Service Number = 18507552824 Q. Search
Screenshots	
Screenshots	Filter litems     Service Number     = 18607552824     Q.Search       Choice     Customer Name     Service Name     MSISDN     Customer Group     Status     Created Date       Image: stang rong giang     Meble     18507552824     Local Prepaid Mobile     Active/Used     19:04-2021 H24822
Screenshots	Filter Items         Service Number         = 18507552824         Q.Search           Choice         Customer Name         Service Name         MSISDN         Customer Group         Status         Created Date
Screenshots	Filter litems     Service Number     = 18807552824     Q.Search       Choice     Customer Name     Service Name     MSISDN     Customer Group     Status     Created Date       Image: strang rong giang     Mobile     18507552824     Local Prepaid Mobile     Active/Used     19:04-2021 H24882
Screenshots	Filter Items     Service Number     18507552824     Q. Saunch       Choice     Customer Name     Service Name     MSISDN     Customer Group     Status     Created Date       Image: Transport of gaing     Mobile     18507552824     Local Prepaid Mobile     ActivarUsed     19:86-2021 H22:882       Page Record: 5     TotalRecord: 1: TotalPage: 1: CurrentPage: 1: First     Previous     Next     Last     C
Screenshots	Filter Items     Service Number     18807552824     Q. Search       Choice     Customer Name     Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     Customer Group     Status     Created Date       Image: Service Name     MSISDN     TotalRecord: 1 TotalPage: 1 CurrentPage: 1 Prixt     Prevour       Image: Service Name     Service Name     Service Name     Last     Created Date
Screenshots	Filter Items     Service Number     18507552824     Q. Search       Choice     Customer Name     Service Name     MSISDN     Customer Group     Status     Created Date       Choice     sharg rong gang     Mobile     18507552824     Local Prepaid Mobile     Active/Used     1986-2021 142682       Page Record: 5     TotalRecord: 1     TotalRecord: 1     TotalRecord: 1     TotalRecord: 1     TotalRecord: 1       Yop-Up     Balance:     3.30     5     Created Date     Created Date
Screenshots	Filter Items       Service Name       Q. Search         Choice       Customer Name       Service Name       MSISDN       Customer Group       Status       Created Date         etams       Items       Media       18507552824       Local Prepaid Mobie       Attwr/Uwd       1936-2021 1424872         Page Record       5       TotalRecord: 1 TotalPage: 1 CurrentPage: 1 First       Previous       Next       Last       C         Op-Up       Balance       3.30 \$        150.00       \$ 150.00       \$ 150.00       \$ 23.009.00         Discourt Amount        50.00       \$ 50.00       \$ 51.00.00       \$ 23.009.00         Taxes       0       S
Screenshots	Filter Items       Service Namber       18507552824       Q. Search         Choice       Customer Name       Service Name       MSISDN       Customer Group       Status       Created Date         etams       Item rong gang       Mobile       18507552824       Local Prepaid Mobile       Attwit/load       1936-2021 182887         Page Record       5       TotalRecord: 1 TotalPage: 1 CurrentPage: 1 First       Previous       Next       Last       C         Op-Up       Balance       3.30 \$        150.00       \$ 150.00       \$ 23.009.00       > 5         Top-Up Amount       + 150       + 100.00       + 90.00       + 90.00       + 90.00       > 90.00<
Screenshots	Filter Items       Service Name       Lts/07552824       Q Search         Choice       Customer Name       Service Name       MSISDN       Customer Group       Status       Created Date         Page Record       5       TotalRecord: 1       TotalPage: 1       Enst Press       Next       Laxt       C         Op-Up       Balance       3.305       Status       Status       Created Date         Balance       3.305       Status       Status       C       Status       C         Op-Up       Balance       3.305       Status       Status       Status       C         Discourt Amount       Status       Status       Status       Status       C         Op-Up       Balance       3.305       Status       Status       Status       Status         Discourt Amount       Status       Status       Status       Status       Status       Status       Status       Status       Status         Discourt Amount       Status       Status       Status       Status       Status       Status       Status       Status       Status         Op-Up       Status       Status       Status       Status       Status <thstatus< th="">       Status       S</thstatus<>
Screenshots	Filter Items       Service Namber       18507552824       Q. Search         Choice       Customer Name       Service Name       MSISDN       Customer Group       Status       Created Date         etams       Item rong gang       Mobile       18507552824       Local Prepaid Mobile       Attwit/load       1936-2021 182887         Page Record       5       TotalRecord: 1 TotalPage: 1 CurrentPage: 1 First       Previous       Next       Last       C         Op-Up       Balance       3.30 \$        150.00       \$ 150.00       \$ 23.009.00       > 5         Top-Up Amount       + 150       + 100.00       + 90.00       + 90.00       + 90.00       > 90.00<

# 1.1.2 Top-up Records

Objective	Test Toj	p-up reco	ords										
Preset Conditions	1. Netw	. Network is normal											
	2. The	. The system is started normally.											
	3. Subs	3. Subscriber already top-up.											
Test Procedures	1. Click	c 'Receiv	ables>	Top-Up	Records								
Screenshots	Home Page Top-	Up Top-Up Reversal	Top-Up Records										
	Receipt Number		Receipt Number Payment Period		G	G Filter Items Service Number		Q Search		Reset 🔺			
	Receipt Number	Customer Name	MSISDN	Top-Up Date	Payment Method	Top-Up Amount(\$)	Discount Amount(\$)	Paid Amount(\$)	Operator	Operation			
	249942852472248801	139 000 0000	1390000000	20-05-2021 17:03:39	Cash	5.00	0	5.00	SuperAdmin	🖶 Print			
	249942561735678433	139 000 0000	13900000000	20-05-2021 17:02:29	Cash	10.00	0	10.00	SuperAdmin	🖶 Print			
	244774758393158619	David Norman McCoy	672350160	06-05-2021 10:47:30	Cash	10.00	.0	10.00	SuperAdmin	👄 Print			
	244762439588092891		1390000000	06-05-2021 09:58:33	Cash	20.00	0	20.00	SuperAdmin	⊖ Print			
	243764895693249499 Page Record: 5	David Norman McCoy	672350160	03-05-2021 15:54:40	Cash	10.00 TotalRec	0 ord: 53 TotalPage: 11 Currents	10.00 Page: 1 First Previou	SuperAdmin as Next Last	e Print GO			
Expected Results	Here wi	ll correct	tly disp	lay befo	re top-up	records.							

#### 1.1.3 Top-up Reversal

		-
Objective	Test Top-up reversal	
Preset Conditions	4. Network is normal	
	5. The system is started normally.	
	6. Subscriber already top-up.	
Test Procedures	2. Click 'Receivables>Top-Up reversal	
	3. Select Top-Up record.	$\sim$
	4. Click 'Submit' button.	<b>U</b>
Screenshots	Home Page Top-Up Top-Up Reversal	
	Receipt Number Payment Period  Filter Items Service Number	
	Q Search 27 Reset	
	139 000 0000 1390000000 Cash 20.05202117/0339 5.00 0 5.00 249942852473248801 SuperAdmin	
	139 000 0000 1390000000 Cash 20:65:20:21 17:02:29 10:00 0 10:00 249942551739676433 SuperAdmin	
	Page Record: 5 TotalReper 1 CurrentPage: 1 Prist Previous Next Last GO	
	Top-Up	
	Top-Up Amount 5.00 \$ Payment Method Cash	
	Discount Amount 0 \$ Paid Amount 5.00 \$	
	Payment Date 20-05-2021 17:03:39 Operation Type Cash	
	Customer Name 139 000 0000 MSISDN 1590000000	
	© Subert O Cancel	
		1
Expected Results	Popup prompt box will show operation successful.	
1		J

# 1.1.4 Top-up Reversal Records

Objective	Test Top-1	up revers	sal reco	ords								
Preset Conditions	1. Networ	rk is nori	mal									
	2. The sys	. The system is started normally.										
	3. Subscri	. Subscriber already top-up.										
Test Procedures	1. Click 'I	Receival	oles>Te	op-Up	reversa	l Records						
Screenshots	Home Page Top-Up	Top-Up Reversal To	op-Up Records	Top-Up Reversal Rec	cords							
	leceipt Number		Payment Period		G	G Filter	Items Service Number	)	Search ØR	eset 🔺		
	Receipt Number Custo	omer Name MSIS	SDN Oper	ration Type	Payment Date	Top-Up Amount(\$)	Discount Amount(\$)	Paid Amount(\$)	Operator	Operation		
	249914611699129596 zhang	trongqiang 13800	0000001 Cash		20-05-2021 15:11:26	5.00	0	5.00	SuperAdmin	🕀 Print		
	249840110630182130 17701		0000001 Cash		20-05-2021 10:15:23	5.00	0	5.00	SuperAdmin	🖨 Print		
	249562169606248568 139 00 249561931772434552 17701		0000000 Cash 0000001 Cash		19-05-2021 15:50:57 19-05-2021 15:50:01	5.00	0	5.05	SuperAdmin SuperAdmin	A Print		
	Page Record: 5	111 17700	coulout Cash		19-05-2021 15:50:01		u talRecord: 4 TotalPage: 1 Curren			GO		
	and a second sec						and a second					
Expected Results	Here will	correctly	v displa	ay befo	ore top-u	ıp reversa	l records.					

# 

### **1.2** Top-up Card

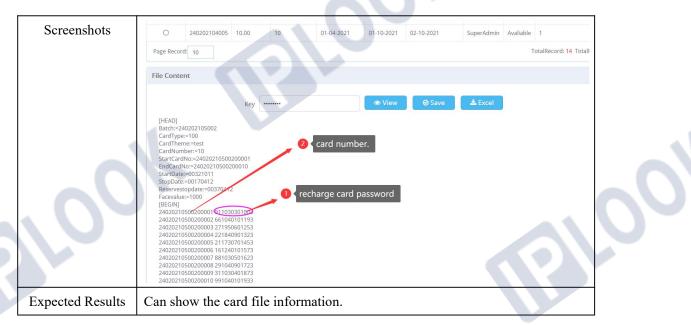
# 1.2.1 Create Card Pins

Objective	To Create Card PINs	
Preset Conditions	1. Network is normal	
	2. The system is started normally.	
Test Procedures	1. Click 'Receivables>Create Card Pins	
	2. Fill Card Pins form fields	
	3. Click 'submit' button.	
Form fields explain	Quantity: generate card's count Start Number: for this batch card start value default set 1. Valid from: card available period.	
	Retention Period: The expiry date of the card can be retained after the expiry	
	date.	
	Batch password: this password use to view or download card files.	
Screenshots	Card Generate	
	* Quantity 10 * Start Number 1 * Valid from 2021-04-27 C To 2021-10-11 C	
	* Retention Period 2021-10-31 C3 * Face Value 10.00	
	* Batch password  * Remark teel  @ Submit	
Expected Results	Popup prompt box will show operation successful.	

#### 1.2.2 View Card Pins

Objective	To View Card PINs	
Preset Conditions	1. Network is normal	
	2. The system is started normally.	
Test Procedures	1. Click 'Receivables>View Card Pins	
	2. Select a record	
	3. Input batch password to view card file information	

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### 1.2.3 Modify Card Pins By Batch Number

Objective	To mo	To modify card status by batch number								
Preset Conditions	1. Ne	1. Network is normal								
	2. Th	2. The system is started normally.								
Test Procedures	1. Cli									
	2. Sel	ect a batch	record							
		ect status								
	4. Cli	ck submit l	outton.							
Screenshots	Home Pag	ge View Card M	10dify Card Batch	Modify Card	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av	
	0	240202104012	20.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	A	
	0	240202104010	20.00	50	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	A	
	0	240202104009	10.00	3	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av	
	0	240202104008	20.00	5	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av	
	0	240202104007	10.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av	
	0	240202104006	10.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av	
	۲	240202104005	10.00	10	01-04-2021	01-10-2021	02-10-2021	SuperAdmin	Av	
	Page Reco	ord: 10					Tota	alRecord: 14 TotalPage: 2 0	Current	
	Edit									
	Edit									
		,	То 01-10-202	1						
		* Sta	tus Avaliable							
		* Retention Per	Avaliable							
			Locked Initial							
			Reserved Used			⊖ Submit 🛛 🕲	Cancel			
Expected Results	Popup	prompt bo	x will s	how ope	ration succe	essful.				
Notes	Card s	status shoul	d be ava	ailable c	an recharge.					
	After	card genera	te the s	tatus as l	Initial so sho	ould to cha	ange.			

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Objective	To mo	odify card	status by	card n	umber range				
Preset Conditions	1. Ne	1. Network is normal							
	2. Th	e system i	is started r	normal	lly.				
Test Procedures		ick 'Recei			•				
	2. Int	out the sta	rt card nu	mber a	and end card n	umber cl	ick search b	outton.	
		lect status							
	4. Cli	ick submit	t button.						
Screenshots	Home Pa	age View Card	Modify Card Batch	Modify Ca	ird				
Screenshots	0	240202104012	10.00	20	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av
	0	240202104011	20.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	A
	0	240202104010	20.00	50	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	A
	0	240202104009	10.00	3	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av
	0	240202104008	20.00	5	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av
	0	240202104007	10.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	A
	0	240202104006	10.00	10	01-04-2021	01-10-2021	01-10-2021	SuperAdmin	Av
	۲	240202104005	10.00	10	01-04-2021	01-10-2021	02-10-2021	SuperAdmin	Av
	Page Rec	cord: 10					Tota	IRecord: 14 TotalPage: 2 0	Jurrent
	Edit								
			* To 01-10-2021						
			Status Avaliable						
		* Retention	Period Avaliable Locked Initial Reserved		0	⊖ Submit 🖸	Cancel		
			Used						
Expected Results	Popup	o prompt b	oox will sh	now op	peration succe	ssful.			
Notes	Card a	status sho	uld be ava	ilable	can recharge.				
	After	card gene	rate the st	atus as	s Initial so sho	uld to ch	ange.		
		Belle							

### **1.3** Payment Records Mgnt

### 1.3.1 My Payment Records

Objective	My Payment Records is used by CSR to check how many payments that the CSR has not submitted the related cash to the financial department.
Preset Conditions	3. Network is normal
	4. The system is started normally.
Test Procedures	3. Click 'Receivables>My Payment Records
	4. Select the payment records you want to close and click Batch Close

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Screenshots	Home Page My Paymer Created Date	t Records	3					Q Search	C Reset	17
	Operator     Grand Total:	Transaction Time	Transaction Name	Customer Name	MSISDN	Package Name	Unit	Payment Method	Amount(\$)	
						TotalRecord: 1	TotalPage: 1 CurrentPage: 1	First Previous Next	Last	GO
Expected Results	Popup pro	ompt box v	will sho	w opera	tion su	ccessful.				

# 1.3.2 My Closed Payment Records

Objective	CRS wants to view his closed payment records, which the CSR has submitted the related cash to the financial department.
Preset Conditions	<ol> <li>Network is normal</li> <li>The system is started normally.</li> </ol>
Test Procedures	<ol> <li>Click 'Receivables&gt;My Closed Payment Records</li> <li>Use Closing Batch Receipt No. or Batch closing Operation time to filter closed payment records.</li> </ol>
Screenshots	Hume Page My Payment Records B) Closed Payment Records Closing Number Created Date 30:05:5021  Closing Number Staff Account Operator Transactions Amount(b) Operating Time Operation Record Page Record: 10 TotalRecord: 0 TotalPage 8 CurrentPage 1 First Previous Next Last G0
Expected Results	Display closed records.

## 1.3.3 All Open Payment Records

Objective	All Open Payment Records is used by financial department personal to check
	how many payments that financial department has not collected the related
	cash from CSR.
Preset Conditions	1. Network is normal
	2. The system is started normally.
Test Procedures	1. Click 'Receivables> All Open Payment Records
	2. Use Staff Id, Staff Name and Time to filter open payment records and click
	search button.

# 

Staff	.10		Operator	Creat	ted Date 30-05-2	8021 🖪 - 304	05-2021	G	
📥 Export	1							Q Search	C Reset
Staff ID	Operator	Transaction Time	Transaction Name	Customer Name	MSISDN	Package Name	Unit	Payment Method	Amount(\$)
1000001		31-12-2020 21:53:25	Top-Up			Other	1		0.00
1000001		31-01-2021 13:33:09	Тор-Uр			Other	1		0.00
1000001		31-01-2021 08:09:28	Top-Up			Other	1		0.00
1000001		30-01-2021 23:23:31	Top-Up			Other	1		0.00
1000001		30-01-2021 20:02:16	Top-Up			Other	1		0.00
1000001		30-01-2021 16:46:56	Top-Up			Other	1		0.00
1000001		30-01-2021 08:31:24	Top-Up			Other	-1		0.00
1000001		29-12-2020 18:35:12	Top-Up			Other	1		0.00
1000001		29-12-2020 18:30:44	Top-Up			Other	1		0.00

# 1.3.4 All Closed Payment Records

Objective	All Closed Payment Records is used by financial department personal to check how many payments that financial department has collected the related cash from CSR.						
Preset Conditions	1. Network is normal						
	2. The system is started normally.						
Test Procedures	1. Click 'Receivables> All Closed Payment Records						
	2. Use Closing Batch Receipt, Staff Id, Staff Name and Time to filter closed						
	payment records.						
	3. Click search button.						
Screenshots	Home Page My Payment Records My Cosed Payment Records All Open Payment Records All Closed Payment Records Cosing Number Created Date 30-05-2021 T3 - 30-06-2021 T3						
	Closing Number Staff Account Operation Transactions Amount(s) Operating Time Operation						
	No record Page Record: 10 TotalRecord: 0 TotalPage 0 CurrentPage: 1 First Previous Next Last						
Expected Results	Display closed records.						

# 7. Ticketing Functions

# 1.4 Create Ticketing

## 1.4.1 Create Ticketing

Objective	Once Customer reports an issue, CSR can create a ticket in the CRM. When ticket is created initially, it will be assigned to CSR Dept and to the guy who created this ticket. The progress and update on the ticket should be continued via "CRM Ticketing portal" on the corresponding ticket till the closure of the ticket.
-----------	--

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<b></b>		
Preset Conditions	1. Network is normal	
	2. The system is started normally.	
Test Procedures	1. Click 'Ticketing> Ticketing	
	2. Click Add button.	
	3. Fill ticketing form information.	
	<ol> <li>4. Click 'submit' button.</li> </ol>	
Screenshots	Hone Page     Floating	
Screenshots	Type Please Select Category Please Select Customer Name	
	Status Piezze Select Created Date 3	
	Q Started DR Reset	
	Nakonne         Customer Name         MSISDN         Type         Category         Operator         Engineer         Operator         Created Date         Status         Operation           93         672350037         Question         RNC         Turkly relecom         SuperAdmin         SuperAdmin         22.04.3021 0556.17         Closed         Respen	
	91         672354623         Incident         CSFB         Turkey telecom         SuperAdmin         SuperAdmin         20.04.202114.09:53         Closed         Respon           90         shang ranggang         1380000001         Question         CSFB         Turkey telecom         Sarah Randall         SuperAdmin         08.04.202118.31:17         Pending         #Www	
	89 672310002 Incident: CSF8 Turkey telecom Michella Quintal SuperAdmin 02-04-2021 12:07:05 Rending & View	
	88         67230007         Question         CM         Turkey relecom         SoperAdmin         SoperAdmin         29/03/32/13/58.88         Closed         Report           86         672359631         Question         Other         Turkey relecom         Sarah Randall         Sarah Randall         05/12/3208 (22.28.66)         Pending         eView	
	85 672323955 Problem Other Turkev telecom MaheshTest MaheshTest 07-12-3020 10.13:24 Closed View	
	Creating Ticketing	
	* Customer Name * MSISDN	
	* Department	
	* Type	
	* Priority Category	
	Attachment Oupload	
	- Lescopion	
	© Submit) O Back	
	O SUOMU V SKK	
	Home Page Ticketing	
	Creating Ticketing	
	* Customer Name vwv vv O select * MSISDN 672351812 Warm Tips x	
	* Department Turkey Melecom	
	*Type Question Operation Successful. rity Minor	
	Priority Low     Ouplos	
	Attachment     Ouplos     Description     123123	
	* Description (2012)	
	O Submit O Back	
Even a star 1 D14	Denue around how will show examples	
Expected Results	Popup prompt box will show operation successful.	

## 1.4.2 Processes Ticketing

Objective Process

Process Ticketing

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			-
Preset Conditions	1. Network is nor	mal	
	2. The system is s	tarted normally.	
Test Procedures	1. Click 'Ticketing		
	2. Click Process li		
	3. Fill ticketing pr		
	4. Click submit bu		
Screenshots			
	* Priority	CSFB	$\mathbf{O}$
	Ticketing Flow		
	1.30-05-2021 15:59:12 -> [Turk		
	Description	123123	
	Ticketing Process		
	* Operator Type	Solve      Forward      Close	
	Attachment	G upload	
	Description		
		Submit G Back	
	n i i i i i i i i i i i i i i i i i i i	TotalRecord: 16. TotalPase: 2 CurrentPase: 1	
Expected Results	Popup prompt box	will show operation successful.	

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